



**CHERELLE L. PARKER**

9TH DISTRICT COUNCILMEMBER, MAJORITY LEADER

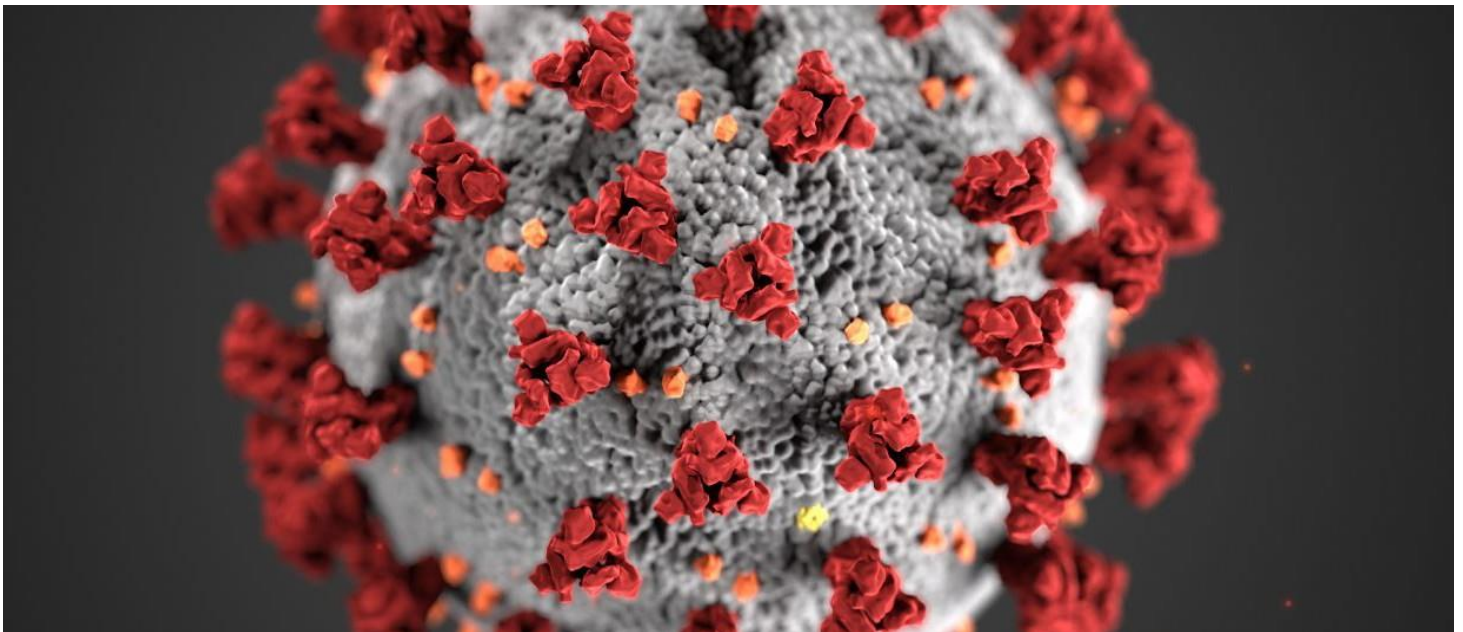


**City Council**  
PHILADELPHIA

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## 9th Council District COVID-19 Resource Guide

April 9, 2020 (*\*This guide will be updated periodically as new information becomes available.*)



*Stay Home, Stay Informed, Stay Healthy!*

**“The ultimate measure of a man is not  
where he stands in moments of comfort and convenience,  
but where he stands at times of challenge and controversy.”**

**~ Martin Luther King, Jr.**

Office of Cherelle Parker, 9<sup>TH</sup> District Councilmember | City Hall Room 577 | (215) 686-3455

District Office: 1538 E. Wadsworth Ave., Philadelphia, PA 19150 | (215) 686-3454



@CouncilwomanCherelleLParker



@CherelleParker9



@CherelleParker9



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Dear Friends and Neighbors,

As you know, information related to the Coronavirus Disease 2019 (COVID-19) is rapidly changing as federal, state and local governments do their best to respond and reduce the spread of this virus. To that end, my office has compiled the important information contained in this guide as a resource for our families, workers, small business owners, neighbors and community. This guide will be updated regularly to reflect the latest information available.

I encourage all residents to sign-up for free real-time alerts from the Philadelphia Department of Public Health by texting COVIDPHL to 888-777. New information is also available on the Department's webpage [www.phila.gov/covid-19](http://www.phila.gov/covid-19) as well as the [Commonwealth of Pennsylvania's website](http://www.commonwealth.pa.gov), which is regularly updated.



Councilwoman Cherelle L. Parker

Residents with questions can also call the Greater Philadelphia Coronavirus Helpline at 1-800-722-7112. The Helpline, free and available 24/7, is staffed by trained healthcare providers. This helpline is intended for anyone in the Greater Philadelphia area with questions about the COVID-19 coronavirus.

While these are challenging times, help is on the way and I am confident that, together, we can overcome this crisis. City Council offices are temporarily closed, but you can always get in touch with me or my staff by calling 215-686-3454 or 215-686-3455 (leave a message and we will return your call) or via e-mail at the addresses listed below.

Councilwoman Cherelle Parker

Heather Pierce, Chief of Staff

Rachel Meadows, Director of Policy & Legislation

Kyasha Tyson, Dir. of Community & Economic Development

Hilary Emerson, Chief Legal, Housing & Zoning Counsel

Solomon Leach, Director of Research & Communications

Michele Smart, Senior Constituent Service Rep

Tascha Chalmers, Director of Community Engagement

Gabrielle Cook-Frazier, Constituent Services Rep

Karla Colon, Constituent Services Rep

William Bailey, Administrative Assistant

[councilwomanparker@phila.gov](mailto:councilwomanparker@phila.gov)

[heather.pierce@phila.gov](mailto:heather.pierce@phila.gov)

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[michele.smart@phila.gov](mailto:michele.smart@phila.gov)

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[gabrielle.cook-frazier@phila.gov](mailto:gabrielle.cook-frazier@phila.gov)

[karla.colon@phila.gov](mailto:karla.colon@phila.gov)

[william.m.bailey@phila.gov](mailto:william.m.bailey@phila.gov)

In closing, I want to thank my staff and other stakeholders for compiling this document, and for their continued hard work and dedication. We remain committed to addressing your needs. Please remember to stay home, stay informed and stay healthy.

Sincerely,

A handwritten signature in black ink that reads "Cherelle L. Parker". The signature is written in a cursive, flowing style.

Cherelle L. Parker

City Council of Philadelphia

9th District/Majority Leader

# City Council Members



Council President/5<sup>th</sup> District  
Darrell Clarke  
City Hall, Room 313  
215-686-3442, -3443



Majority Leader/9<sup>th</sup> District  
Cherelle Parker  
City Hall, Room 577  
215-686-3454, -3455



Majority Whip/4<sup>th</sup> District  
Curtis Jones  
City Hall, Room 404  
215-686-3416, -3417



Deputy Majority Whip/1<sup>st</sup> District  
Mark Squilla  
City Hall, Room 332  
215-686-3458, -3459



2<sup>nd</sup> District  
Kenyatta Johnson  
City Hall, Room 580  
215-686-3412, -3413



3<sup>rd</sup> District  
Jamie Gauthier  
City Hall, Room 586  
215-686-0459, -0460



6<sup>th</sup> District  
Bobby Henon  
City Hall, Room 484  
215-686-3444, -3445



7<sup>th</sup> District  
Maria D. Quiñones-Sánchez  
City Hall, Room 508  
215-686-3448, -3449



8<sup>th</sup> District  
Cindy Bass  
City Hall, Room 312  
215-686-3424, -3425



10<sup>th</sup> District  
Brian O'Neill  
City Hall, Room 562  
215-686-3422, -3423

## At-Large Council Members



David Oh  
City Hall, Room 319  
215-686-3452, -3453



Helen Gym  
City Hall, Room 592  
215-686-3420, -3421



Derek Green  
City Hall, Room 594  
215-686-3450, -3451



Allan Domb  
City Hall, Room 316  
215-686-3414, -3415



Katherine Gilmore Richardson  
City Hall, Room 581  
215-686-0454, -0455



Kendra Brooks  
City Hall, Room 408  
215-686-0461, -0462



Isaiah Thomas  
City Hall, Room 330  
215-686-3446, -3447

## Philadelphia Delegation – Pennsylvania Senate



Christine Tartaglione  
2 • Philadelphia



Vincent Hughes  
7 • Montgomery/Philadelphia



Anthony Williams  
8 • Delaware/Philadelphia



John Sabatina, Jr.  
5 • Philadelphia



Larry Farnese  
1 • Philadelphia



Art Haywood  
4 • Montgomery/Philadelphia



Sharif Street  
3 • Philadelphia

**Find Your State Senator [Here](#)**

## Philadelphia Delegation – Pennsylvania House of Representatives



Jason Dawkins  
Chair  
179 • Philadelphia



Malcolm Kenyatta  
Vice-Chair  
181 • Philadelphia



Elizabeth Fiedler  
Secretary  
184 • Philadelphia



Kevin J. Boyle  
172 • Montgomery/  
Philadelphia



Donna Bullock  
195 • Philadelphia



Danilo Burgos  
197 • Philadelphia



Morgan Cephas  
192 • Philadelphia



Angel Cruz  
180 • Philadelphia



Pamela A. DeLissio  
194 • Montgomery/  
Philadelphia



Maria P. Donatucci  
185 • Philadelphia/  
Delaware



Michael J. Driscoll  
173 • Philadelphia



Isabella Fitzgerald  
203 • Philadelphia



G. Roni Green  
190 • Philadelphia



Jordan A. Harris  
186 • Philadelphia



Joe Hohenstein  
177 • Philadelphia



Mary Isaacson  
175 • Philadelphia



Stephen Kinsey  
201 • Philadelphia



Thomas Murt  
152 • Montgomery/  
Philadelphia



Joanna E. McClinton  
191 • Philadelphia/  
Delaware



Ed Neilson  
174 • Philadelphia



Chris Rabb  
200 • Philadelphia



James R. Roebuck, Jr.  
188 • Philadelphia



Brian Sims  
182 • Philadelphia



Jared G. Solomon  
202 • Philadelphia



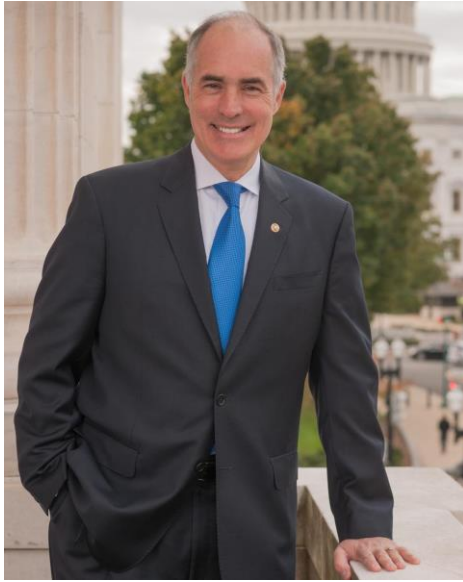
Martina White  
170 • Philadelphia



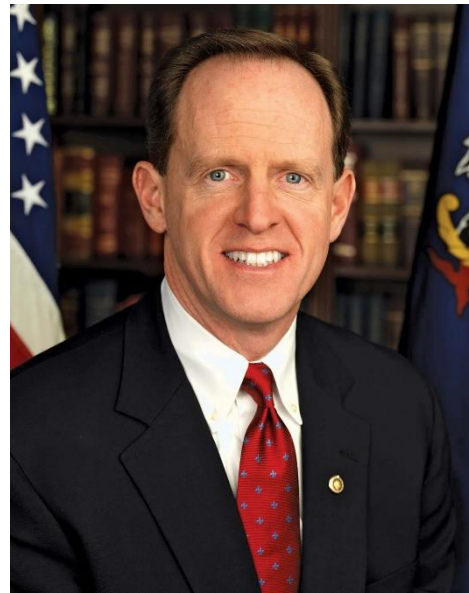
Rosita C. Youngblood  
198 • Philadelphia

**Find Your State Representative [Here](#)**

## Pennsylvania Delegation – U.S. Senate



U.S. Senator Bob Casey  
Philadelphia Office  
2000 Market Street, Suite 610  
215-405-9660  
<https://www.casey.senate.gov/>



U.S. Senator Pat Toomey  
Philadelphia Office  
200 Chestnut Street, Suite 600  
215-241-1090  
<https://www.toomey.senate.gov/>

## **Philadelphia Delegation – U.S. House of Representatives**



U.S. Rep. Brendan Boyle - 2nd District  
District Office  
One & Olney Shopping Center  
5675 N. Front Street, Suite 180 (19120)  
267-335-5643  
<https://boyle.house.gov/>



U.S. Rep. Dwight Evans - 3rd District  
Philadelphia District Office  
7174 Ogontz Avenue (19138)  
215-276-0340  
<https://evans.house.gov/>



U.S. Rep. Mary Gay Scanlon - 5th District  
East Lansdowne District Office  
927 East Baltimore Avenue  
East Lansdowne, PA 19050  
610-626-2020  
<https://scanlon.house.gov/>

## **Executive Branch**

### **Local Government**



Mayor Jim Kenney  
City Hall, Office 215  
215-686-2181

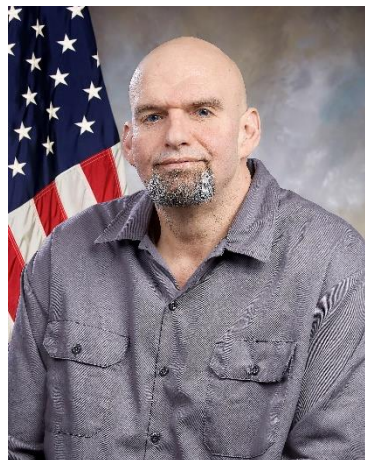
<https://www.phila.gov/departments/mayor/>

### **State Government**



Gov. Tom Wolf  
Regional Office  
110 N. 8th Street, Suite 505  
Philadelphia, PA 19107  
215-560-2640

<https://www.governor.pa.gov/>



Lt. Gov. John Fetterman  
Regional Office  
110 N. 8th Street, Suite 505  
Philadelphia, PA 19107  
717-727-3061

<https://www.ltgov.pa.gov/Pages/Home.aspx>

## **Stay at Home Order from Mayor James F. Kenney**

In an effort to contain the spread of COVID-19, the City of Philadelphia is restricting certain business and personal activities. The City issued a new [Business Activity and Stay at Home Order](#) detailing restrictions on business activity, personal activity, and congregation in Philadelphia in light of the growing COVID-19 pandemic. These latest restrictions took effect Monday, March 23, 2020, at 8 a.m. and remain in effect until further notice.

The City recognizes the major impact that these policies will have on businesses and residents, but we urge everyone to observe these new restrictions so that the virus will not spread as quickly or widely. All businesses and residents must do their part to help protect Philadelphians, especially those who are more vulnerable, and adhere to social distancing rules.

Philadelphians will still be able to access life-sustaining goods and services while this order is in effect. Businesses that need clarification on whether they are defined as life-sustaining should review the City's new Order which is consistent with orders issued to businesses by the [Pennsylvania Governor's office](#).

In addition, on March 25th, the City released **voluntary self-quarantine guidelines** for individuals who have recently traveled to parts of New York and New Jersey. The City is asking individuals who have traveled to New York City, Nassau, Westchester, and Suffolk counties in New York State, and Bergen County in New Jersey to self-quarantine for 14 days after their last visit to these areas. Information on how to effectively self-quarantine is available [here](#).

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**NOTE:** If you find information in this guide that needs to be corrected/updated or have information that should be included, please email us at [solomon.leach@phila.gov](mailto:solomon.leach@phila.gov).

# Important Contacts

**Non-Emergency City Services or to report a business in violation of current restrictions:** 311

**Greater Philadelphia Coronavirus Helpline:** 1-800-722-7112

**COVID-19 Small Business Relief Fund:** 215-683-2100

**Philadelphia Domestic Violence Hotline (24/7):** 866-723-3014

**National Domestic Violence Hotline (24/7):** 800-799-7233

**Housing Hotline for Tenants:** 267-443-2500

**Save Your Home Philly Hotline:** 215-334-4663

**Mental Health Crisis (24/7):** 215-685-6440

**Social Security Administration:** 877-541-5846 (for card assistance); 866-495-0255 (other services)

**Philadelphia Water Department (PWD):** 215-685-6300

**Philadelphia Gas Works (PGW):** 215-235-1000

**PECO:** 1-800-494-4000

**PA Attorney General's Consumer Protection Unit:** 1-800-441-2555

**Philadelphia Property Taxes:** 215-686-6442

**Child Abuse Hotline:** 215-683-6100

## **Other Resources**

[Centers for Disease Control and Prevention \(CDC\)](#)

[Pennsylvania Department of Health](#)

[Philadelphia Department of Public Health](#)

[Philadelphia City Council](#)

[School District of Philadelphia](#)

[First Judicial District](#)

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# Business

## Limited Business Activity Information

In an effort to contain the spread of COVID-19, the City of Philadelphia is restricting certain business activities. The City issued a [Business Activity and Stay at Home Order](#), effective March 23, 2020, detailing restrictions on business activity, personal activity, and congregation in Philadelphia in light of the pandemic.



## **Examples of Essential Businesses:**

The following is a list of examples of businesses that can operate during this period:

- Supermarkets, grocery stores, farmers' markets, convenience stores, and mini markets
- Restaurants that provide food through delivery or pickup, drive-through, and online or phone ordering. **Walk-in ordering and dine-in services are prohibited.**
- Gas stations, auto repair shops, and bicycle repair shops
- Hardware stores (lawn and garden stores are excluded)
- Pharmacies
- Stores supplying life-sustaining electrical, plumbing, heating, automotive parts, and other life-sustaining materials
- Home healthcare services
- Post offices and package delivery services
- Laundromats and dry cleaners
- Banks and credit unions using drive-through, ATM, and limited lobby services
- Veterinary clinics and pet stores
- Hotels
- Emergency home/commercial building repairs

- Any business that is operating virtually or remotely without physical contact with the public or other workers

**Important note regarding essential business operations:**

- Walk-in takeout orders at restaurants are now **prohibited**. Food can be picked up at a drive through. Food may also be pre-ordered via telephone or internet and either picked up or delivered.
- Grocery stores and other essential businesses should discourage leisure or idle conduct by customers and manage store occupancy to allow for social distancing.

**Examples of Non-Essential Businesses:**

The following is a list of examples of businesses that cannot open during this period:

- |                        |                        |
|------------------------|------------------------|
| • Movie theaters       | (hair, nails)          |
| • Bars                 | • Fitness clubs        |
| • Food trucks          | • Car dealerships      |
| • Amusement facilities | • Art and music venues |
| • Ice cream trucks     | • Furniture stores     |
| • Event halls          | • Night clubs          |
| • Clothing stores      | • Shopping mall        |
| • Personal care salons |                        |

For a complete list of business activity restrictions issued by the City of Philadelphia and the Commonwealth of Pennsylvania, visit the [City’s COVID-19 website](#).

**Business owners or managers** who have questions about restrictions should email the Philadelphia Commerce Department at [ybeoc@phila.gov](mailto:ybeoc@phila.gov).

**Residents or employees** who believe a business is in violation of current restrictions are urged to contact 311.

**The process to request a waiver from the Commonwealth to keep your location open is no longer available. If you have already submitted your request, all decisions will be communicated by email and will balance public health, safety, and the security of our industry supply chains supporting life-sustaining businesses.**

### **Philadelphia COVID-19 Small Business Relief Fund - Grants and Loan Program**

Due to extraordinary demand and limited resources available, the City and PIDC have announced changes to the Philadelphia COVID-19 Small Business Relief Fund.

- All Microenterprise Grant, Small Business Grant, and Small Business Zero Interest Loan applications received by Monday, March 30<sup>th</sup> at 5 p.m. will be reviewed for funding consideration.
- After 5 p.m. on Monday, March 30<sup>th</sup>, applications will ONLY be accepted and reviewed from businesses applying for Microenterprise Grants of \$5,000. Applications for Small Business Grants and Zero-Interest Loans will no longer be accepted.
- Any Microenterprise Grant applications received after March 30<sup>th</sup> at 5 p.m. will be reviewed as new funds become available.
- To complete the Relief Fund application, click [here](#).
- If you have any questions regarding this survey or the Relief Fund, please contact the Commerce Department at 215-683-2100 or via email at [business@phila.gov](mailto:business@phila.gov).

### **COVID-19 Working Capital Access (CWCA) - Loan Program**

Due to an overwhelming response, as of 7 p.m. on March 31<sup>st</sup>, the Pennsylvania Department of Community and Economic Development (DCED) is no longer accepting applications for this program. Pennsylvania Industrial Development Authority (PIDA) staff is in the process of reviewing submitted applications for approval.

## **U.S. Small Business Administration (SBA)**

The federal SBA is also providing financial and other resources for businesses and nonprofit organizations, including faith-based organizations, impacted by the COVID-19 pandemic. More information can be found [here](#).

**Contact:** SBA Disaster Assistance Customer Service Center, 800-659-2955,  
[disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).

**Website:** <https://www.sba.gov>

### **Local District Office:**

**Address:** Eastern Pennsylvania District Office,  
660 American Avenue, Suite 301, King of Prussia, PA  
**Phone:** 610-382-3062  
**Email:** [phila\\_do@sba.gov](mailto:phila_do@sba.gov)

## **Philadelphia Emergency Fund for Stabilization of Early Education (PEFSEE)**

The Philadelphia Emergency Fund for Stabilization of Early Education (PEFSEE) aims to ensure that Philadelphia's early learning sector can weather the COVID-19 crisis. PEFSEE will provide grant funds to minimize the loss of capacity and expertise in the sector so that children and families continue to have access to high quality early learning opportunities once this crisis has passed.

Tiered grant awards of up to \$20,000 will be made available to provide immediate relief to eligible organizations with operations located in the city of Philadelphia.

Applications are now being accepted [here](#).

For general questions, please email: [PEFSEE@reinvestment.com](mailto:PEFSEE@reinvestment.com)

## **Verizon Small Business Recovery Fund**

Local Initiatives Support Corporation (LISC) and Verizon have partnered to issue grants to help small businesses fill urgent financial gaps until they can resume normal operations or until other more permanent financing becomes available. The application period for Round 1 is now closed.

Please click [here](#) to register for the next round beginning mid-April.

### **Philadelphia Association of Community Development Corporations (PACDC)**

PACDC has compiled a [Resource Directory](#) for its members and Philadelphia residents to help them navigate the current crisis. PACDC's office is currently closed, but staff are working remotely.

**Contact:** Zakya Hall, [zhall@pacdc.org](mailto:zhall@pacdc.org)

**Website:** <http://pacdc.org>

### **The Chamber of Commerce for Greater Philadelphia**

The Chamber has set up a [COVID-19 Information Hub](#) that includes crisis support resources for businesses.

**Contact:** [memberengagement@chamberphl.com](mailto:memberengagement@chamberphl.com)

**Website:** <https://chamberphl.com>

### **Temple Small Business Development Center (SBDC)**

The Temple SBDC is continuing to operate but conducting all activities remotely. There are no in-person training events or walk-in assistance until further notice. Business operations will continue as usual during normal workweek hours.

**Phone:** 215-204-7282, Monday-Friday, 9 a.m.-5 p.m.

**Email:** [sbdc@temple.edu](mailto:sbdc@temple.edu)

**Website:** <https://www.fox.temple.edu/institutes-and-centers/small-business-development-center/>

### **Professional Licensing**

If you are a professional licensed by the Commonwealth of PA, the Bureau of Professional and Occupational Affairs (PA Department of State) has been granted permission by Governor Wolf to extend renewal deadlines and temporarily waive certain fees, regulations and requirements due to the current public health crisis. Examples of affected occupations include health care professionals, notaries, cosmetologists/barbers, and court reporters. Certain regulations are also being waived for retired health care professionals so that they can more readily provide assistance during this time. More information is available [here](#).

**Contact:** The Bureau can only be contacted via email at this time. To reach the appropriate Board or Commission for your profession, please select the relevant email from [this list](#).

**Website:** <https://www.dos.pa.gov/ProfessionalLicensing/Pages/default.aspx>

The **Professional Beauty Association** has information and resources available for beauty professionals, including a relief fund. More information is available [here](#).

## City Council of Philadelphia

Following consultations with the Philadelphia Department of Public Health and members of Council, City Council President Darrell L. Clarke announced that all legislative decisions, meetings and public hearings of City Council will be postponed, subject to updated information from public health authorities on the spread of the Coronavirus and its impact on the City of Philadelphia.

As with all Council hearings and meetings, any sessions will be broadcast live on the city's public access channels Xfinity 64 and Verizon 40, as well as livestreamed at [www.phlcouncil.com/watch](http://www.phlcouncil.com/watch).

Council staff are continuing to explore technology that may allow Council members to participate remotely in future hearings and meetings during this ongoing emergency. Any future procedural and schedule changes will be announced by the City Council President's office.

## Construction

**Construction Activity:** In response to Governor Wolf ordering a shutdown of construction sites in Pennsylvania, the Philadelphia Department of Licenses and Inspections has provided details in [this post](#). Additional information will be provided as it becomes available. **All construction work must stop by Friday, March 27, 2020 at 5 p.m.**

# Consumer Protection

As the Coronavirus continues to spread across the world, scammers are taking advantage of consumer fear and confusion to steal their private or financial data. Click the links below to see known phishing and other scams related to Coronavirus and some tips on how to identify them and protect yourself.

- <https://www.consumer.ftc.gov/features/coronavirus-scams-what-ftc-doing>
- <https://uspargedfund.org/feature/usp/identifying-coronavirus-phishing-scams>

## **ALERTS!!!!**

- The City has received reports that some people are knocking on doors pretending to be Census takers and asking for donations. Please be aware that official Census workers will not be knocking on doors until after May 7, 2020, and they will never ask for donations.
- Scam emails about COVID-19 that impersonate organizations, like health or charity organizations, are becoming more frequent. These scam emails mimic or hide their identities so they can steal your login and password to infect your computer and network with malware. Use caution when opening attachments or links in emails unless you double check that they are from a trusted source.
- The PA Department of Revenue and PA Department of Banking and Securities has provided information about new scams to steal personal information related to the issuance of the Economic Impact Payments. For more information about how to protect yourself from these scams, click [here](#).
- The First Judicial District of Pennsylvania (Philadelphia Courts) is advising the public to be on alert for a phone scam that spoofs or fakes the Philadelphia Court's name and telephone number on the recipient's voicemail and/or caller ID. Callers claim to be representatives of the Court, demanding monies or personal information such as social security numbers or credit card numbers. Please be advised that the Court never requests personal identifiers such as social security numbers by telephone call. The Court does not request or accept credit card information by telephone. Credit card payments should only be made through secure online applications, such as PAePAY or through the Court's electronic filing systems.

The Court does not call private citizens to threaten or demand money. The public is cautioned to never give out personal information to unknown callers.

If you have received one of these calls, it is recommended that you contact the [Federal Trade Commission](#). If you are a victim of one of these calls, please contact your local police department or visit the Court's website [here](#).

### **“PA CARE Package” - PA Office of Attorney General Consumer Relief Initiative**

This Pennsylvania program will implement and expand on the recently passed CARES Act to protect Pennsylvania consumers. Under the initiative, banks and financial institutions will be working with the Pennsylvania Office of Attorney General's Bureau of Consumer Protection to offer additional important protections for consumers affected by the COVID-19 pandemic.

To commit to the “PA CARE Package” initiative, financial institutions and banks must offer additional assistance to Pennsylvanians facing financial hardship due to impacts of the COVID-19 pandemic.

- Expansion of small and medium business loan availability
  - 90-day grace period for mortgages (at least)
  - 90-day grace period for other consumer loans such as auto loans
  - 90-day window for relief from fees and charges such as late, overdraft fees
  - Foreclosure, eviction, or motor vehicle repossession moratorium for 60 days
  - No adverse credit reporting for accessing relief on consumer loans
- 
- A list of participating financial institutions is available [here](#).
  - Information about the assistance required under the federal CARES Act is available [here](#).
  - If you have any questions or concerns about the assistance offered by your mortgage lender, you should speak with a housing counselor. A list of all housing counseling agencies in Philadelphia can be found [here](#).

## **Price Gouging and Other Issues**

If you notice price gouging during this crisis, please contact the PA Office of Attorney General. The Office can also assist with fraud and scams as well as health insurance issues.

- **Price Gouging**
  - **Email:** [pricegouging@attorneygeneral.gov](mailto:pricegouging@attorneygeneral.gov)
  - Please provide the name and price of the product as well as the name and location of the business selling it. Photos are welcome.
  - **Website:** <https://www.attorneygeneral.gov/covid19/>
  
- **Fraud/Scams**
  - **Email:** [scam@attorneygeneral.gov](mailto:scam@attorneygeneral.gov)
  - **Online:** <https://www.attorneygeneral.gov/submit-a-complaint/scams-complaint/>
  
- **Health Insurance** (Health Care Section)
  - **Phone:** 877-888-4877
  - **Email:** [healthcare@attorneygeneral.gov](mailto:healthcare@attorneygeneral.gov)

## **Courts/Legal Aid**

### **Courts**

All courts, civil and criminal, in Philadelphia are closed through April 30<sup>th</sup> or until further order from the court. *Jurors do NOT need to report for jury duty*; however, the following matters are still being handled:

- Juvenile Detention Hearings and shelter care hearings
- Emergency and Temporary Protection From Abuse (PFA) requests
- Certain criminal hearings
- **Website:** <https://www.courts.phila.gov/covid-19/>

### **Domestic Violence**

- Obtaining an Emergency or Temporary Protection From Abuse (PFA) order
  - To file during business hours:

- **Telephone** - 215-686-6311, ext. 19217, Monday-Friday, 8:30 a.m. to 11:30 a.m. (*use this option if you need assistance preparing and filing your petition*)
- **Email** - [TempPFA@courts.phila.gov](mailto:TempPFA@courts.phila.gov), Monday-Friday, 8 a.m. to 4 p.m. (*use this option to file prepared petitions ONLY*)
- **For either option, you must be prepared to provide a valid email address and phone number.**
- **Hearings will be held electronically Monday-Friday, between 11 a.m. and 4 p.m.**
- To file during non-business hours/weekend:
  - **In-Person** - Stout Criminal Justice Center, 13th & Filbert Street, Room B-03
  - For more information, click [here](#).
- **Philadelphia Domestic Violence Hotline (24/7):** 866-723-3014
- **National Domestic Violence Hotline (24/7):** 800-799-7233 or <https://www.thehotline.org>

### Legal Assistance for Domestic Violence

- **Women Against Abuse Legal Center**
  - **Phone:** 215-686-7082 (*leave a message, calls will be returned during regular business hours*)
  - **PFA Resource Guide** [here](#).
  - **Website:** <https://www.womenagainstabuse.org/media-library/news/a-message-from-our-executive-director-and-president-dr-jeannine-l-lisitski-regarding-covid-19>
- **Philadelphia Legal Assistance**
  - Family Law Intake Line: 215-981-3838, Monday-Thursday, 9:30 a.m. - Noon
    - Speakers of languages other than English and Spanish may leave a message with the Immigrant Women’s Legal Assistance Hotline by calling 215-981-3838 at any time.
  - **Online:** <https://philalegal.org/apply>
  - **Website:** <https://philalegal.org/PFA>

## **Tax/Mortgage Foreclosures**

- All hearings and conferences related to mortgage or property tax foreclosures have been suspended, postponed, or cancelled. **For questions about the status of your case, please contact the Save Your Home Philly Hotline at 215-334-4663**, Monday-Friday, 9 a.m. to 5 p.m.
- The *Mortgage Foreclosure* sheriff sales scheduled for April 7th have been postponed until June 2<sup>nd</sup>. Click [here](#) to find more.
- The *Tax Foreclosure* sheriff sales scheduled for April have been postponed until May. Click [here](#) to find more.
- The *Mortgage Foreclosure* sheriff sales currently scheduled for May 5, 2020 have been postponed until July 7, 2020. Click [here](#) to find more.
- The *Tax Foreclosure* sheriff sales currently scheduled for May 2020 have been postponed until July 2020. Click [here](#) to find more.

## **Evictions**

- There will be no eviction filings, hearings or lockouts through May 1st. If you have an eviction hearing currently scheduled from March 17th through May 1st, it will be postponed. Check your mail for a notice of the new date.
- Effective April 1, 2020, PHA has suspended all eviction filings for 120 days. PHA will postpone all court appointments where residents have failed to pay rent. **Residents are still required to pay rent.**
- Under the federal CARES Act, landlords with federal funding are prohibited from filing new evictions cases, charging late fees or sending eviction notices until July 25th, 2020. For more information, click [here](#).

## **Prison Visits**

All inmate visits are canceled for all **jails in Philadelphia County** until further notice. However, the Philadelphia Department of Prisons is providing additional free calling time to support family contact.

All visits at **state prisons** are currently suspended until further notice. However, the Department of Corrections has made video visitation available. Information and instructions are [here](#).

- **NOTE:** Noelle, Customer Service Associate at the PA Prison Society, is available to help individuals navigate the new service.
  - **Phone:** 215-910-4571
  - **Email:** [customerservice@prisonsociety.org](mailto:customerservice@prisonsociety.org)

Resources and information for family members of incarcerated individuals are available from the Pennsylvania Prison Society.

- **Phone:** 215-564-4775
- **Email:** [info@prisonsociety.org](mailto:info@prisonsociety.org)
- **Website:** <https://www.prisonsociety.org/covid-19>

### **Reentry Assistance**

- **PA Prison Society**
  - Joe Robinson, Mentoring Associate, [jrobinson@prisonsociety.org](mailto:jrobinson@prisonsociety.org)
- **Philadelphia Reentry Coalition**
  - For a list of currently available resources, click [here](#).

### **Legal Services Agencies**

- **Community Legal Services (CLS)** is conducting intake over the phone for all types of cases that it handles. Please call **215-981-3700**, leave a message, and someone will return your call.
  - **Landlord/tenant - Housing Hotline:** 267-443-2500 (*press 4 to leave a message for CLS, your call will be returned in 1-2 business days*)
  - **Homeownership issues, including mortgage and tax foreclosures - Save Your Home Philly Hotline:** 215-334-4663, Monday-Friday, 9 a.m. to 5 p.m.
  - **Parent dealing with a DHS-involved case - Family Advocacy Hotline:** 215-981-3765
  - **Expungement** – In addition to calling the intake line, you can always visit <https://mycleanslatepa.com> to find out if you are eligible for criminal record sealing and to get assistance with your record.
  - **Website:** <https://clsphila.org/coronavirus/>

- **Philadelphia Legal Assistance** has closed walk-in intake until April 30th, but telephone and online intake is still available.
  - **Online:** <https://philalegal.org/apply>
  - **Family Law Intake:** 215-981-3838, Monday-Thursday, 9:30 a.m. to Noon
  - **Homeownership issues, including mortgage and tax foreclosures - Save Your Home Philly Hotline:** 215-334-4663, Monday-Friday, 9 a.m. to 5 p.m.
  - **All other issues:** 215-981-3800, Monday-Thursday, 9:30 a.m. to Noon (unemployment compensation, probate, bankruptcy, lawsuit defense, public benefits, homeownership issues, income tax disputes)
- **SeniorLAW Center** is providing assistance over the phone only. Walk-in intake for emergencies and community clinics are cancelled.
  - **Intake Number for Philadelphia:** 215-988-1242
  - **Website:** <http://seniorlawcenter.org/2020/03/coronavirus-and-older-adults-resources-and-information/>
- **Defender Association** is currently closed but is assisting clients and their families remotely. To request assistance, please complete this [form](#).
  - In addition, all scheduled public expungement clinics have been cancelled until further notice.
- **Philly VIP** is currently closed but staff are working remotely.
  - **Phone:** 215-523-9550
  - **Staff Emails:** <https://www.phillyvip.org/about-us/staff/>
- **Philadelphia Bar Association** is currently closed but staff are working remotely. If you need a referral for a private attorney, you can still call the Bar Association or apply online.
  - **Phone:** 215-238-6333, Monday-Friday, 9 a.m. to 5 p.m.
  - **Website:** <https://iris.philadelphiabar.org>
- **Reporting Hate Crimes or Bias Incidents Related to Fear of COVID-19**
  - If you are the victim of a hate crime, call 911. In addition, seek any needed medical attention and victims' services.
  - For non-emergency hate crimes or bias incidents, contact the Philadelphia Commission on Human Relations (PCHR) at 215-686-4670 or [pchr@phila.gov](mailto:pchr@phila.gov). Incidents can be reported in any language. Complaints can also be left

anonymously at 215-686-2856.

- **Websites:**

- <https://www.phila.gov/2020-03-24-hate-crimes-based-on-ethnicity-and-fear-of-coronavirus-are-illegal/>
- <https://www.phila.gov/humanrelations/pages/default.aspx>

### **Other Government Offices**

**As of March 17th, all government buildings are closed to the public and all non-essential governmental operations have halted.**

- The **Department of Licenses & Inspections (L&I)** is continuing to provide services at this time. As of March 16th, permitting services and inspection scheduling are available through [eCLIPSE](#). Licensing services were already available through this system. You can check permit status or schedule inspections by calling 215-255-4040, L&I's new [Interactive Voice Response \(IVR\) phone system](#). For more information about accessing L&I's services during this time, please visit this [page](#).
- **Philly311** is still open! Residents can call 3-1-1- or 215-686-8686, Sunday-Saturday, 8 a.m. to 8 p.m. Requests and complaints can also be submitted [online](#).
- The **Department of Records** is not currently providing mail or walk-in service. However, documents can still be recorded electronically. More information can be found [here](#).
- The **Register of Wills and all its divisions (Orphans' Court, Marriage Services)** are closed until further notice.
  - Emergency Guardianship petitions can be filed in person in paper form at the Stout Center, located at 1301 Filbert St., Phila, PA 19107.
  - Beginning April 6th, Probate and Marriage License services are available virtually on an emergency basis ONLY.
  - Virtual Probate Information (must be represented by an attorney): <https://rows-public-assets.s3.amazonaws.com/Virtual+Probate.pdf>
  - Virtual Marriage License Information (one applicant must be a Philadelphia resident): [Councilwoman Cherelle L. Parker, City Council of Philadelphia](https://rows-public-</a></li></ul></li></ul></div><div data-bbox=)

[assets.s3.amazonaws.com/Virtual+Marriage+License.pdf](https://assets.s3.amazonaws.com/Virtual+Marriage+License.pdf)

- **For questions:** [rowonline@phila.gov](mailto:rowonline@phila.gov)
  - **Phone:** 484-278-1370 (for emergencies)
  - **Website:** <http://secureprod.phila.gov/wills/>
- 
- Due to the ongoing impact of COVID-19, all **Free Library of Philadelphia** locations will remain closed to the public until further notice. The Free Library will reevaluate when safety concerns have subsided. Most programs and events scheduled through the end of April will be cancelled or postponed.
    - All loan periods and holds for physical materials will be extended until the Free Library reopens. Please note that book drops will remain closed during this period, and the library will be unable to accept new holds.
    - Finally, the Free Library will be fully refunding any paid tickets for Free Library and Rosenbach events previously scheduled to occur during this period.
    - **Website:** <https://libwww.freelibrary.org/about/president/a-message-from-the-president/>
  - The in-person locations for the state **Division of Vital Records** are currently closed. However, records can still be requested through the online, phone, and mail processes.
    - Birth Certificates can be requested [here](#).
    - Death Certificates can be requested [here](#).
  - **PennDOT**
    - All Driver License Centers and Photo License Centers are closed beginning March 16th until further notice. Customers may complete various transactions and access multiple resources 24/7 via its website: [www.dmv.pa.gov](http://www.dmv.pa.gov).
    - Driver licenses, photo ID cards and learner's permits scheduled to expire between March 16, 2020 through April 30, 2020, the expiration date is now extended until May 31, 2020.
    - The Department of Homeland Security has postponed enforcement of **REAL ID** from October 1, 2020 to October 1, 2021. PennDOT is pausing REAL ID issuance in the Commonwealth while Driver License Centers and Photo License Centers are closed.

- **REMINDER:** If a customer received their FIRST Pennsylvania driver's license, learner's permit or photo ID card after September 2003, your REAL ID documentation may already be on file with PennDOT. If you fall into this category and would like PennDOT to verify that your required REAL ID documentation is on file, visit their website and [apply for REAL ID pre-verification](#). If the documents are on file, you may obtain your REAL ID online and do not need to visit a driver license center at all.
- Vehicle registrations, safety inspections and emissions inspections scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended until May 31, 2020.
- All driver license exams scheduled at PennDOT Driver License Centers on or before April 30, 2020, are canceled. Customers may reschedule via the website upon the reopening of our Driver Licensing Centers.
- Persons with Disabilities Parking Placards scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended until May 31, 2020.
- **Website:** <https://www.penndot.gov/Pages/Coronavirus.aspx>
  
- **Social Security**
  - Local offices are closed. Limited, critical services are available via mail, phone, and online.
    - **Online:** <https://www.ssa.gov/onlineservices/>
    - **Phone:** 877-541-5846 (local office for card assistance); 866-495-0255 (local office for other services)
    - **Website:** <https://www.ssa.gov/coronavirus/>
  
- **Veterans Affairs**
  - **Frequently Asked Questions (FAQs) for Veterans** can be found [here](#).
  - **Veterans Administration's Public Health Response** can be found [here](#).
  - **Key Contacts:** [https://iris.custhelp.va.gov/app/answers/detail/a\\_id/1703/related/1](https://iris.custhelp.va.gov/app/answers/detail/a_id/1703/related/1)
  - **Online Inquiry:** <https://iris.custhelp.va.gov/app/ask>

# Education

## K-12 Schools

- The School District of Philadelphia will be closed until further notice. K-12 Learning Guides will continue to be available electronically on the District's [website](#) and in paper form at all 49 meal sites. A new set of learning guides will be available the week of March 30th. For Learning Guide support or general questions, please email [covid19info@philasd.org](mailto:covid19info@philasd.org) or call 215-400-5300. Help is available from Monday through Thursday, 9:30 a.m. - 11:30 a.m.



Below is a list of the SDP Hotlines for other languages:

Albanian: 215-400-8480

Portuguese: 215-400-8474

Arabic: 215-400-8481

Russian: 215-400-8485

Chinese: 215-400-8482

Spanish: 215-400-8489

Khmer: 215-400-8484

Vietnamese: 215-400-8486

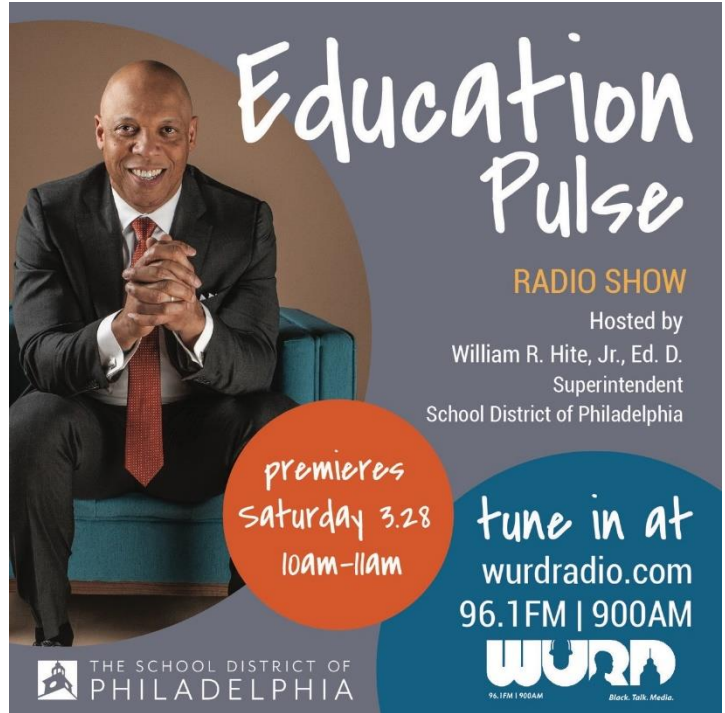
French: 215-400-8483

- The Board of Education approved the School District of Philadelphia's \$11 million request to purchase up to 50,000 Chromebooks for students who do not have access to technology while schools are closed to slow the spread of COVID-19. Chromebooks are expected to be distributed to students in mid-April.
- In addition to providing the devices, the District continues to work with the City to create a comprehensive list of low-cost Internet options or access to free Wi-Fi mobile hotspots across the City. To find internet access options for families, click [here](#)

- You can hear more about the District’s coronavirus response and how it will affect students and families on “Education Pulse,” a new radio show hosted by Superintendent William Hite on Saturdays on **WURD Radio 96.1 FM or 900 AM**.

**Student Loans**

- All borrowers with federally held student loans will automatically have their interest rates set to 0% for a period of at least 60 days. In addition, each of these borrowers will have the option to suspend their payments for at least two months to allow them greater flexibility during the national emergency. This will allow borrowers to temporarily stop their payments without worrying about accruing interest.
- U.S. Secretary of Education Betsy DeVos has directed all federal student loan servicers to grant an administrative forbearance to any borrower with a federally held loan who requests one. The forbearance will be in effect for a period of at least 60 days, beginning on March 13, 2020. *To request this forbearance, borrowers should contact their loan servicer online or by phone.*
- Secretary DeVos has also authorized an automatic suspension of payments for any borrower more than 31 days delinquent as of March 13, 2020, or who becomes more than 31 days delinquent, essentially giving borrowers a safety net during the national emergency.
- Some borrowers may want to continue making payments, like those seeking Public Service Loan Forgiveness (PSLF) or those enrolled in a repayment plan with a manageable monthly payment. For borrowers continuing to make payments, the full amount of their payment will be applied to the principal amount of their loan once all interest accrued prior to the president’s March 13 announcement is paid. The Department will work closely with Congress to ensure all student borrowers, including those in income driven repayment plans, receive needed



support during this emergency.

- **Website:** <https://studentaid.gov/announcements-events/coronavirus>

## Employment

### Essential Businesses Hiring in the Philadelphia Area

There are many area businesses, many of whom have been deemed essential to continue their operations, that have announced they are hiring workers. Click [here](#) to see which employers are hiring.

### PA CareerLink

The local PA CareerLink Centers are closed. However, remote assistance is available by contacting 1-833-750-5627 or [info@pacareerlinkphl.org](mailto:info@pacareerlinkphl.org). Current job postings are also available [here](#).

### Unemployment Compensation

#### **Federal CARES Act:**

- The federal CARES Act will provide an additional \$600 per week to individuals receiving unemployment benefits beginning March 29, 2020 through July 31, 2020. Beginning with the week ending April 4, 2020, if you file for and are eligible for a UC payment you will receive an additional \$600. The PA Department of Labor & Industry will begin issuing the additional \$600 per week once it has received guidance from the United States Department of Labor and has modified its system to implement that guidance. Once implemented, payments will be retroactive to the week ending April 4, 2020. Labor & Industry will decide eligibility for the additional \$600 based on eligibility for the underlying program eligibility; ***individuals do not have to separately apply for this benefit.***
- The federal CARES Act will provide unemployment benefits to the self-employed, independent contractors, and gig workers. Labor & Industry will provide filing instructions once they become available. ***At this time, you should NOT file a claim through the existing online system or phone number if you are not currently eligible for unemployment benefits.***
- The federal CARES Act will provide additional weeks of benefits for those exhausting

unemployment compensation. Labor & Industry will be providing information on accessing these benefits once it becomes available.

***If you have lost your job due to the current public health crisis, apply for unemployment ASAP!***

You may be able to receive benefits your first week. The Work Search and Work Registration requirements have been temporarily waived as well. You also do not need to register with PA CareerLink.

- You may be **eligible** if:
  - Your employer temporarily closes or goes out of business because of COVID-19
  - Your employer reduces your hours because of COVID-19
  - You have been told not to work because your employer feels you might get or spread COVID-19
  - You have been told to quarantine or self-isolate, or live/work in a county under government-recommended mitigation efforts
  - The quickest way to apply is [online](#).
  - Due to large call volumes, you can also get assistance through email ([uchelp@pa.gov](mailto:uchelp@pa.gov)) or live chat (<https://www.uc.pa.gov/Chat/index.aspx>).
  - Remember to keep filing bi-weekly claims (every two weeks) even if you have not yet been approved for benefits!
  - ***Due to the large volume of filings, there may be delays in processing your claim and receiving your pin number.***
  - More information can be found at:
    - Employee Information: <https://www.uc.pa.gov/Pages/covid19.aspx>
    - COVID-19 Guidance and Resources: <https://www.uc.pa.gov/COVID-19/Pages/default.aspx>
- ***Legal assistance*** with unemployment compensation is available from Philadelphia Legal Assistance (PLA).
  - **Phone Intake:** 215-981-3800, Monday-Thursday, 9:30 a.m. to Noon
  - **Online:** <https://philalegal.org/apply>
- In addition, PLA has launched a free unemployment compensation hotline to help individuals file their applications. If you require language assistance, you will receive a

return call within a day. If there are long waits due to heavy call volume, please try back later.

- **Phone:** 215-999-6910
- **Hours:** Monday 9am-1pm, Tuesday 1pm-5pm, Wednesday/Thursday 3pm-7pm, Friday 10am-2pm

### **Using Sick Leave**

The City's "[Promoting Healthy Families and Workplaces Act](#)," otherwise known as the sick leave law, has been further defined so that covered workers can use their paid sick leave for COVID-19 related preventative care without fear of retaliation. During the COVID-19 risk, covered employees can use accrued paid sick time for the following:

- Mandated business closures
- Caring for children during school or childcare closures
- Official quarantine and self-quarantine
- Illness and treatment of an illness for yourself or a family member

Employees are not required to provide a note from a medical professional in order to use consecutive paid sick leave during the COVID-19 health risk.

The emergency regulations which provide further definition are posted on the [City's regulations website](#) and are effective immediately.

### **Workers' Compensation**

There are two filing options. If you believe you may have been exposed to COVID-19 in your workplace, you may be eligible for Workers' Compensation by either:

- Notifying your employer to file a typical "disease-as-injury" Workers' Compensation claim, which requires you to provide medical evidence that you were exposed to COVID-19 in the workplace.
- Notifying your employer to file an "occupational disease" Workers' Compensation claim, which requires you to show that COVID-19 is occurring more in your occupation/industry than in the general population.

Learn more about [Workers' Compensation](#).

## **Child Care for Essential Workers**

If families of essential/emergency services need childcare, you can contact the Early Learning Resource Center (ELRC) at 215-382-4762 for additional information. They will share what sites are currently open and the daily rates being charged at this time.

### **Tell us about the impact COVID-19 is having on your work activity**

Workers in Philadelphia can complete this [brief survey](#) to tell us how your work is being impacted by the spread of COVID-19. The City will review the survey responses in order to better understand and respond to the needs of the region's workforce.

## **Financial Assistance/Benefits**

**BenePhilly**, a partnership between the City and Benefits Data Trust, is open for business through their Call Center (844-848-4376). This service can help you learn which of 19 public benefits (federal, state, and local) you are eligible for and assist you with the application. *Please note that BenePhilly does NOT assist with unemployment compensation.*

**Website:** [http://www.sharedprosperityphila.org/our-initiatives/benephilly/?mc\\_cid=3b132ac0e1&mc](http://www.sharedprosperityphila.org/our-initiatives/benephilly/?mc_cid=3b132ac0e1&mc)

### **Financial Counseling**

The City partners with [Clarifi](#) to provide one-on-one financial counseling that can help you:

- Develop an emergency financial plan.
- Help you to talk with their lenders, landlords, and credit card companies.
- Find additional resources that might be available.

Call 1-855-FIN-PHIL (346-7445) to schedule an appointment. **A list of all housing counseling agencies in Philadelphia can be found [here](#).**

### **Economic Impact Payments**

- The recently passed **Federal CARES Act** provides for direct payments to individuals making up to \$75,000 annually (\$150,000 for a married couple), plus an additional \$500 per child.
- Individuals earning over the income cap will see payments decrease and eventually phase out.
- The IRS will begin sending payments in April. For security reasons, the IRS plans to mail a letter about the economic impact payment to the taxpayer's last known address within 15 days

after the payment is paid. The letter will provide information on how the payment was made and how to report any failure to receive the payment.

- No additional action is needed by taxpayers who:
  - have already filed their tax returns this year for 2019. The IRS will use this information to calculate the payment amount.
  - haven't filed yet for 2019 but filed a 2018 federal tax return. For these taxpayers, the IRS will use their information from 2018 tax filings to make the Economic Impact Payment calculations.
- Eligible individuals include retirees and recipients of Social Security, Railroad Retirement, disability or veterans' benefits as well as taxpayers who do not make enough money to normally have to file a tax return. Also eligible are those who have no income, as well as those whose income comes entirely from certain benefit programs, such as Supplemental Security Income benefits. Individuals who do not normally have to file a tax return may need to take additional steps to receive their full payment or get their payment as soon as possible. The IRS will be providing further guidance on these steps.
- **Website:** <https://www.irs.gov/coronavirus/economic-impact-payment-information-center>

## Food Access

Many Philadelphians need access to food due to school closures, loss of income or other difficulties caused by the coronavirus outbreak. In response to this need, the City and its partners have developed two ways for residents to find free food:

- Food sites where any resident can pick up free food for their household
- Student meal sites where any child can pick up free meals



Residents can pick up a box of food (one box per household) on Mondays and Thursdays between 10 a.m. and noon at the sites below. No ID or proof of income is required. ***Those in or near the 9th Council District are highlighted.***

|  |  |
|--|--|
| People's Emergency Center<br>3750 Lancaster Ave. (19104)               | Keep the Faith Ministries<br>1906 Harrison St. (19124)                 |
| <b>Upper Room Baptist Church</b><br><b>7236 Ogontz Ave. (19138)</b>    | Parkside Association<br>1719 N. 52 <sup>nd</sup> St. (19131)           |
| Opportunity, Inc.<br>5900 Lansdowne Ave. (19151)                       | Richard and Friends<br>1916 E. Venango St. (19134)                     |
| Christ Church South Philly<br>229 Moore St. (19148)                    | Triumph Baptist Church<br>1648 W. Hunting Park Ave. (19140)            |
| Mitchell Elementary School<br>5500 Kingsessing Ave. (19143)            | Giving Heart Ministries<br>6506 Elmwood Ave. (19142)                   |
| Resurgence Church<br>1738 W. Atlantic St. (19140)                      | SEAMAAC<br>1711 S. Broad St. (19148)                                   |
| West Kensington Ministry<br>2140 N. Hancock St. (19122)                | Overbrook West Neighbors (OWN)<br>5925 Lancaster Ave. (19151)          |
| <b>Dare to Imagine Church</b><br><b>6610 Anderson St. (19119)</b>      | <b>Iglesia Cristiana Avivamiento</b><br><b>5500 Tabor Road (19120)</b> |
| <b>Shekinah SDA</b><br><b>531 Chew Ave. (19120)</b>                    | Mizpah SDA<br>4355 Paul St. (19124)                                    |
| Association of Former Gang Members<br>1631 W. Susquehanna Ave. (19121) | Christian Compassion CDC<br>6150 Cedar Ave. (19143)                    |

To ensure that students can still have nutritious meals while all schools are closed, the School District of Philadelphia, several charter schools, and the Philadelphia Housing Authority are coordinating with the City's Office of Children and Families to provide grab-and-go meals for children and youth throughout the city.

Beginning Monday, March 23rd, families can pick up meals at the 80 locations listed below. ***Schools located in or near the 9th Council District are highlighted.***

Meals are available from 9 a.m. to noon only. All children and youth are eligible, and no ID is required. Families will receive six meals per student—3 breakfasts and 3 lunches.

***District Schools open Mondays and Thursdays, 9 a.m. to 12 noon***

| SCHOOL  | ADDRESS                           | SCHOOL                              | ADDRESS                             |
|---|-----------------------------------|-------------------------------------|-------------------------------------|
| Baldi Middle School                                 | 8801 Verree Road (19115)          | Juniata Park Academy                | 801 E. Hunting Park Ave. (19124)    |
| Barry, John Elementary School                       | 5900 Race St. (19139)             | Kelly, John B. School               | 5116 Pulaski Ave. (19144)           |
| Barton School                                       | 4600 Rosehill St. (19120)         | Kensington CAPA                     | 1901 N. Front St. (19122)           |
| Bartram, John High School                           | 2401 67 <sup>th</sup> St. (19142) | King, Martin Luther High School     | 6100 Stenton Ave. (19138)           |
| Bethune, Mary McLeod School                         | 3301 Old York Road (19140)        | Lawton, Henry W. School             | 6101 Jackson St. (19135)            |
| CAPA (High School for Creative and Performing Arts) | 901 S. Broad St. (19147)          | Lincoln, Abraham High School        | 3201 Ryan Ave. (19136)              |
| Clemente, Roberto Middle School                     | 122 W. Erie Ave. (19140)          | Loesche, William H. School          | 595 Tomlinson Rd. (19116)           |
| Comegys, Benjamin B. School                         | 5100 Greenway Ave. (19143)        | Marshall, Thurgood School           | 5120 N. 6 <sup>th</sup> St. (19120) |
| Conwell, Russell Middle School                      | 1849 E. Clearfield St. (19134)    | Mayfair School                      | 3001 Princeton St. (19149)          |
| Cooke, Jay Elementary School                        | 1300 W. Loudon (19141)            | Munoz Marin, Hon. Luis School       | 3300 N. 3 <sup>rd</sup> St. (19140) |
| Cramp, William School                               | 3449 N. Mascher St. (19140)       | Northeast High School               | 1601 Cottman Ave. (19111)           |
| De Burgos, J. Elementary School                     | 401 W. Lehigh Ave. (19133)        | One Bright Ray Mansion              | 3133 Ridge Ave. (19132)             |
| Decatur, Stephen School                             | 3500 Academy Road (19154)         | Overbrook Educational Center        | 6722 Lansdowne Ave. (19151)         |
| Duckrey, Tanner School                              | 1501 W. Diamond St. (19121)       | Philadelphia Learning Academy South | 4300 Westminster Ave. (19104)       |

|                                  |                                     |                                      |                                   |
|----------------------------------|-------------------------------------|--------------------------------------|-----------------------------------|
| Edison, Thomas A. High School    | 151 W. Luzerne St.<br>(19140)       | Rhodes Elementary School             | 2900 W. Clearfield St.<br>(19132) |
| Fels, Samuel High School         | 5500 Langdon St.<br>(19124)         | Roosevelt Elementary School          | 430 E. Washington Ln.<br>(19144)  |
| Finletter, Thomas K. School      | 6100 N. Front St.<br>(19120)        | Roxborough High School               | 6498 Ridge Ave. (19128)           |
| Fitzpatrick, A.L. School         | 11061 Knights Rd.<br>(19154)        | Sayre, William L. High School        | 5800 Walnut St. (19139)           |
| Frankford High School            | 5000 Oxford Ave.<br>(19124)         | South Philadelphia High School       | 2101 S. Broad St. (19148)         |
| Franklin Learning Center         | 616 N. 15 <sup>th</sup> St. (19130) | Wagner, Gen. Louis Middle School     | 1701 Cheltenham Ave. (19126)      |
| Franklin, Benjamin School        | 5737 Rising Sun Ave.<br>(19120)     | Washington, Grover Jr. Middle School | 201 E. Olney Ave. (19120)         |
| Furness, Horace High School      | 1900 S. 3 <sup>rd</sup> St. (19148) | Webster, John H. School              | 3400 Frankford Ave.<br>(19134)    |
| Hackett, Horatio B. School       | 2161 E. York St.<br>(19125)         | West Philadelphia High School        | 4901 Chestnut St. (19139)         |
| Harding, Warren G. Middle School | 2000 Wakeling St.<br>(19124)        | Ziegler, William H. School           | 5935 Saul St. (19149)             |
| Hunter, William H. School        | 2400 N. Front St.<br>(19133)        |                                      |                                   |

The following locations open on varying days from 9 a.m. to noon only (contact school or PHA site for info). *Facilities located in the 9th Council District are highlighted.*

|   |   |
|---|---|
| Aspira Charter - Stetson<br>3200 B St. (19134)<br>215-291-4720                                  | Mastery Charter - Shoemaker<br>5301 Media St. (19131)<br>267-296-7111                       |
| <b>Aspira Olney Charter High</b><br><b>100 W. Duncannon Ave. (19120)</b><br><b>215-456-3014</b> | Mastery Charter - Smedley<br>1790 Bridge St. (19124)<br>215-537-2523                        |
| Lindley Academy Charter - Birney<br>900 Lindley Ave. (19120)<br>215-456-3000                    | Mastery Charter - Thomas Campus<br>927 Johnston St. (19148)<br>267-296-7000                 |
| Mastery Charter - Cleveland<br>3701 N. 19th St. (19140)<br>215-227-5042                         | Mastery Charter - Wister<br>67 E. Bringhurst St. (19144)<br>215-951-4003                    |
| Mastery Charter - Clymer<br>1201 W. Rush St. (19133)<br>215-223-2243                            | Mastery Prep Elementary Charter<br>1801 W. Pike St. (19140)<br>215-866-0067                 |
| Mastery Charter - Gratz High<br>1798 W. Hunting Park Ave. (19140)<br>215-227-4408               | Philadelphia Montessori Charter<br>2227 Island Ave. (19142)<br>215-365-4011                 |
| Mastery Charter - Hardy Williams<br>5400 Warrington Ave. (19143)<br>215-724-2343                | Richard Allen Prep<br>2601 S. 58th Ave. (19143)<br>215-878-1544                             |
| Mastery Charter- Harrity<br>5601 Christian St. (19143)<br>215-471-2908                          | Universal Audenried Charter<br>3301 Tasker St. (19145)<br>215-952-4801                      |
| Mastery Charter – Lenfest Campus<br>35 S. 4 <sup>th</sup> St. (19106)<br>215-922-1902           | Universal Charter – Bluford<br>5720 Media St. (19131)<br>215-581-5502                       |
| Mastery Charter - Mann<br>5376 W. Berks St. (19131)<br>215-581-5616                             | Universal Charter - Daroff<br>5630 Vine St. (19139)<br>215-471-2905                         |
| Mastery Charter - Pastorius<br>5650 Sprague St. (19138)<br>215-951-5689                         | <b>Universal Creighton Charter</b><br><b>5401 Tabor Ave. (19120)</b><br><b>215-537-2531</b> |
| Mastery Charter - Pickett<br>5700 Wayne Ave. (19144)<br>215-866-9000                            | Universal Vare Charter<br>2100 S. 24th St. (19145)<br>215-952-8611                          |

|  |  |
|--|--|
| Mariana Bracetti Academy<br>1840 Torresdale Ave. (19124)<br>215-291-4436 |  |
|--|--|

**Philadelphia Housing Authority Sites**

|  |   |
|--|---|
| Abbottsford Homes<br>3226 McMichael St. (19129)<br>215-684-3300  | Raymond Rosen Homes<br>2301 W. Edgley St. (19121)<br>215-684-4700 |
| Bartram Village<br>5404 Gibson Drive (19143)<br>215-684-4973     | Westpark Apartments<br>300 N. Busti St. (19104)<br>215-684-4950   |
| John F. Street Center<br>1100 Poplar St. (19123)<br>215-684-4000 | Wilson Park<br>2500 Jackson St. (19145)<br>215-684-4808           |

*Please note that the last day for meal distribution at recreation centers was Friday, March 20. All Parks & Rec buildings, playgrounds, and athletic courts are closed until further notice.*

**Food Pantries**

Below are some of the food pantries in or near the 9th Council District that are still open. None of these food pantries offer delivery service.

**Kitchen of Love**

8500 Pickering Avenue  
Philadelphia, PA 19150  
Hours: Thursday 9 a.m.-10 a.m. & Friday 7 a.m.-11 a.m.  
Phone: 215-868-0625  
\*No appointment needed\*

**KleinLife**

10100 Jamison Road  
Philadelphia, PA 19116  
Phone: 215-832-0625  
\*By appointment only, must call to schedule a time\*

## **The Food Cupboard at The Church of the Annunciation**

324 Carpenter Lane  
Philadelphia, PA 19119  
Phone: 215-948-3520

Hours: Tuesday ~ 11 a.m.-2 p.m.

\*Only service people in 19138, 19119, 19118, and 19150. First time must have ID, income and social security.\*

## **Masjudullah Center for Excellence**

7401 Limekiln Pike  
Philadelphia, PA 19138  
Phone: 215-621-7800

Hours: Monday and Tuesday ~ 2 p.m.-3 p.m.

## **Living Vine Apostolic Faith**

1520 Belfield Avenue  
Philadelphia, PA 19141  
Phone: 215-939-1338

Hours: Every 3rd and 4th Saturday 12 p.m.-2 p.m.

**NOTE: For a list of facilities specifically serving seniors, please click [here](#).**

# **Government Response/Legislation**

Legislation to address the COVID-19 pandemic has been adopted at the federal, state, and local levels, with more legislation likely to come.

## **FEDERAL LEGISLATION**

At the federal level, there have been three packages adopted so far:

1. The Coronavirus Preparedness and Response Supplemental Appropriations Act, 2020, enacted March 6, 2020. This legislation provided emergency supplemental appropriations of \$8.3 billion in fiscal year 2020 to combat the spread of coronavirus disease 2019 (COVID-19) and counter the 2019–20 coronavirus pandemic.
2. The Families First Coronavirus Response Act, enacted March 18, 2020. This legislation provides funding for free coronavirus testing, 14-day paid leave for American workers affected by

the pandemic, and increased funding for food stamps.

3. The Coronavirus Aid, Relief, and Economic Security (CARES) Act, enacted March 27, 2020. The bill, as passed, includes the following:

- Stimulus Checks
  - Direct payments of \$1,200 to most individuals making up to \$75,000, or \$2,400 for couples making up to \$150,000
    - The amount decreases for individuals with incomes above \$75,000, and payments cut off for those above \$99,000.
    - \$500 additional benefit per child
- Unemployment Insurance
  - \$260 billion in relief
  - Boost the maximum benefit by up to \$600 per week (100% of wages)
  - Extending the benefit period by 13 weeks
  - Eliminates waiting periods to receive benefits
  - Includes coverage for “gig workers”, furloughed employees, and freelancers
- Small Business Relief
  - \$350 billion in loans for small businesses, if workers remain employed
  - \$10 billion in emergency Small Business Administration (SBA) grants
  - \$17 billion to cover six months of payments for existing SBA loans
- Local Government Support
  - \$150 billion in State, Local Government and tribal assistance (response to coronavirus)
- Hospital and Health System Support
  - \$150 billion for hospitals and health systems
    - Includes infrastructure and equipment investments
- Student Loan Relief
  - Encourages employer fund student loan repayment plans
    - Non-taxable up to \$5,250 annually

- Industry Loans
  - \$500 billion in loans for larger industries
    - Creation of an oversight board and inspector general to oversee loans to large companies
    - Administered by the Federal Reserve
    - Prohibition on stock buybacks during loan period and for a year following loan payback
    - Measure prohibiting companies owned by President Trump and his family from receiving federal relief

For more information on how the Federal CARES Act will affect you, click [here](#).

## **STATE LEGISLATION**

At the state level, Governor Wolf signed four bills into law on March 27, 2020:

### [House Bill 1232](#) - Healthcare Legislation

- \$50 million for the Wolf administration to purchase medical equipment and supplies for hospitals, nursing facilities and emergency medical services.

### [Senate Bill 751](#) - Education Legislation

- Waives the requirement for schools to be in session for at least 180 days.
- Provides for continuity of education plans.
- Ensures school employees are paid during School closures.
- Provides the Secretary of Education with authority to waive student teacher and standardized assessments.

### [Senate Bill 422](#) - Election Legislation

- Reschedules the 2020 primary election from April 28 to June 2.
- Allows counties to begin processing and tabulating mail ballots beginning at 7 a.m. on election day, rather than after the polls close at 8 p.m.
- Allows counties to temporarily consolidate polling places without court approval and eases other rules regarding location and staffing of polling places for the primary.

### [House Bill 68](#) - Unemployment/Business Relief

- Makes applying for unemployment compensation easier for workers affected by the

COVID-19 pandemic.

- Waives the one-week waiting period and job search and work registration requirements for claimants under the disaster emergency.
- Provides automatic relief from benefit charges for employers whose account would otherwise be charged during the disaster emergency.
- Increases timeframes and allows for interest-free payment plans.
- Provides the secretary with the ability to adopt temporary regulations to ensure compliance with federal law

## **LOCAL LEGISLATION**

At the local level, City Council passed an emergency \$85.4 million appropriation on April 2, 2020.

The breakdown of the funding is shown below:

Nearly all the money goes to the Managing Director's Office, with the breakdown below:

- \$25 million for Class 100 - Personal Services (includes employee salaries, health and medical benefits, defined benefit contributions, overtime pay, part-time/seasonal pay, etc.). Much of this will be for overtime pay.
- \$25 million for Class 200 - Purchase of Services (contracts with external for-profit and non-profit organizations)
- \$25 million for Class 300 and 400 - Materials & Supplies, and Equipment
- \$10 million for Class 500 - Contributions, Indemnities and Taxes (indemnities include payments resulting from lawsuits)
- \$400,000 will go to City Council for ways to do direct outreach to constituents via mailers, robocalls, billboards, etc.
  - The primary purpose of this outreach will be to educate constituents about the virus, ways their constituents can receive assistance, and how to avoid the new scams.

# Health

According to the Centers for Disease Control and Prevention (CDC), older adults and people who have severe underlying medical conditions like heart or lung disease or diabetes seem to be at higher risk for developing more serious complications from COVID-19 illness. More information on [Are you at higher risk for serious illness?](#)

## How does it spread?

- There is currently no vaccine to prevent coronavirus disease 2019 (COVID-19).
- The best way to prevent illness is to avoid being exposed to this virus.
- The virus is thought to spread mainly from person-to-person.
- Between people who are in close contact with one another (within about 6 feet).
- Through respiratory droplets produced when an infected person coughs or sneezes.
- These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.

## How can I protect myself?

### Clean your hands often

- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.

### Avoid close contact

- Avoid close contact with people who are sick.
- Put distance between yourself and other people if COVID-19 is spreading in your community. This is especially important for people who are at higher risk of getting very sick.

### Cover your mouth and nose with a cloth face cover when around others

- You could spread COVID-19 to others even if you do not feel sick.
- Everyone should wear a cloth face cover when they must go out in public, for

example to the grocery store or to pick up other necessities.

- Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.
- The cloth face cover is meant to protect other people in case you are infected.
- Do NOT use a facemask meant for a healthcare worker.
- Continue to keep about 6 feet between yourself and others. The cloth face cover is not a substitute for social distancing.

## **How can I protect others?**

Stay home if you're sick

- Stay home if you are sick, except to get medical care. Learn [what to do if you are sick](#).

Cover coughs and sneezes

- Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
- Throw used tissues in the trash.
- Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

Clean and disinfect

- Clean AND disinfect frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks.
- If surfaces are dirty, clean them: Use detergent or soap and water prior to disinfection.

## **What are the symptoms of COVID-19?**

[According to the CDC](#), the following symptoms may appear 2-14 days after exposure.

- Fever
- Cough
- Shortness of breath

In people with underlying health problems such as lung disease or who are immunocompromised (such

as AIDS, cancer, diabetes, asthma, etc.), infection may lead to a more severe illness. The elderly appear to be the most susceptible to severe consequences of infection, including death.

If you develop emergency warning signs for COVID-19, get medical attention immediately.

Emergency warning signs include:

- Difficulty breathing or shortness of breath
- Persistent pain or pressure in the chest
- New confusion or inability to arouse
- Bluish lips or face

### **How can I be tested for COVID-19?**

Right now, due to the limited availability of tests, our City's Health Commissioner is recommending that if you are not exhibiting symptoms, or if you have mild to moderate symptoms and are young and otherwise healthy, please do not seek out a test currently.

If you do have symptoms that are more severe, or if you have symptoms and are over 50 and/or have underlying health conditions, then reach out to a health care provider to request a referral for a test. Some of you may have a primary care physician, and you can reach out to them. For those who do not have a primary care physician, reach out to any health care system where you were last treated (an urgent care clinic or an emergency room); they will have you in their electronic health records and can assist you. Our [City's health centers](#) can also assist you.

Here are the steps you need to follow in order to get a test:

1. First, you should have experienced actual symptoms. Even though you can carry the disease without showing signs, if you get tested while you're asymptomatic, it might be too early to detect, and you could get a false negative.
2. If you have a fever, dry cough, or are experiencing shortness of breath, then you need to call your regular healthcare provider. They will be the ones who can recommend you get tested at one of the sites. Qualifications are different at each — for example, the Jefferson sites reportedly require a referral from a Jefferson physician, and some sites are for only healthcare providers or those over a certain age.

3. At that point, you can get a test at no cost, according to the health commissioner. No insurance is necessary, and no deductible or copay will be required.

### **Where are there testing sites in the City of Philadelphia?**

As of the end of the week of March 23rd, there are approximately 20 locations in Philadelphia and surrounding suburbs to get tested. You can see the list of sites below. ***PLEASE NOTE: All sites listed below except Citizens Bank Park and the Rite Aid in West Oak Lane require a referral — but that referral does not have to be from your primary care physician. Again, it can be from any health care system where you were last treated.***

***The exact address of most of the sites are not provided in order to prevent overcrowding. It is highly recommended that you call ahead before arriving at any of the sites in order to get an exact location.***

- [Citizens Bank Park](#) – ***This testing site will be discontinued after 6 p.m. on Friday, April 10th.*** This determination was made by FEMA, which the City supports. It allows for remaining testing kits to be redistributed to indoor sites to expand their testing capacity, and any remaining personal protective equipment (PPE) will be redistributed to support hospitals and long-term care facilities.
- The City-run location in Center City, announced last week, will continue to serve those who are over the age of 50 and are displaying symptoms consistent with COVID-19 coronavirus, as well as health care workers who are displaying symptoms consistent with COVID-19 coronavirus. **The site is available by appointment only and a referral is required.** Those who meet the criteria and want a test can call 267-491-5870 to obtain a referral.
- Rite Aid in West Oak Lane - This testing site is **only** for first responders and healthcare workers. Workers may get tested for the coronavirus even without exhibiting symptoms, and referrals are not needed. This is currently a drive-up only site too. Expect long lines.
- [CHOP in West Philly](#) - 1-800-TRY-CHOP
- [Multiple locations of Jefferson Health](#) - 1-800-JEFF-NOW
- [Einstein Medical Center in North Philadelphia](#) - 1-800-EINSTEIN
- Temple Ambler - ***This testing site will be discontinued after 6 p.m. on Friday, April 10th.*** This determination was made by FEMA, which the City supports. It allows for remaining

testing kits to be redistributed to indoor sites to expand their testing capacity, and any remaining personal protective equipment (PPE) will be redistributed to support hospitals and long-term care facilities.

- [Multiple locations of Penn Medicine](#) - 1-800-789-7366
- [Multiple locations of Trinity Health](#) - 610-567-6000
- [Multiple locations of Tower Health](#) - 484-628-8000 (*PLEASE NOTE: While Tower doesn't explicitly require a referral, it will make the process go much more quickly if you do have a referral*).
- [American Family Care](#) - 267-319-8047

**NOTE: The Health Department has expanded the definition of health care workers who are eligible to be tested for COVID-19 coronavirus at City-run testing sites.** “Health care worker” now refers to the following:

- Clinicians
- EMS providers
- Nursing home workers
- Home care workers
- Non-clinical staff who have direct patient contact
- Behavioral health workers
- Persons who work in congregate settings, including homeless shelters and prisons

### **A note about medications**

While some western, traditional, or home remedies (such as pain relievers, fever reducers, and cough medicines) may provide comfort and alleviate symptoms of COVID-19, there is no evidence that current medicine can prevent or cure the disease. The World Health Organization (WHO) does not recommend self-medication with any medicines, including antibiotics, as a prevention or cure for COVID-19. However, there are several ongoing clinical trials that include both western and traditional medicines. WHO will continue to provide updated information as soon as clinical findings are available.

As always, before taking any medications, check with a healthcare provider first. Some medications can cause serious issues, including death, particularly if you have underlying health conditions or are

already taking certain medicines.

## **Mental Health**

### **What can I do to support my mental health during this health crisis and time of social distancing?**

[According to the CDC](#), the outbreak of COVID-19 may be stressful for people. Fear and anxiety about a disease can be overwhelming and cause strong emotions in adults and children, but coping with stress will make you, the people you care about, and your community stronger.

The City of Philadelphia also has a [blog post](#) about how to take care of your mental health during the coronavirus outbreak. Their suggestions include:

1. Connect with people - connecting may be different in this new reality of social distancing, but it can still occur, particularly via technology
2. Find ways to relax
3. Get outside in nature - if you are able
4. Do not ignore your health; talk to your doctor
5. Stay informed using credible sources
6. Consider limiting media exposure

Your mental health is just as important as your physical health. Please be reminded to give yourself the break needed to refresh your mind and reduce your stress levels. If you need to speak with a professional, do not hesitate to contact your primary care physician or the city's Department of Behavioral Health & Intellectual disAbility Services (DBHIDS).

Many businesses are temporarily closing around Philadelphia as the city ramps up its efforts to contain and eliminate COVID-19 – but immediate need for services related to mental health, intellectual disability and addiction services cannot take any such break.

DBHIDS is open for you! If you find yourself in need, please use the following resources:

- **For mental health and addiction services**, contact the Community Behavioral Health 24/7 hotline at 888-545-2600.
- **For mental health crises**, call the crisis hotline 24/7 at 215-685-6440.
- **For individuals in need of immediate opioid treatment support**, contact the NET Access Point at 844-533-8200 or 215-408-4987 or visit [netcenters.org](https://www.netcenters.org).

- For behavioral health screening and resources, visit [HealthyMindsPhilly.org](https://www.healthyphilly.org).
- For intellectual disability services, call 215-685-5900

# Housing

## Evictions

There will be no eviction filings, hearings or lockouts through May 1st. If you have an eviction hearing currently scheduled from March 17th through May 1st, it will be postponed. Check your mail for a notice of the new date.

- Effective April 1, 2020, PHA has suspended all eviction filings for 120 days. PHA will postpone all court appointments where residents have failed to pay rent. **Residents are still required to pay rent.** In addition, effective April 1, 2020, PHA will waive all late rent payment fees until June 2020.
- PHA offices are currently scheduled to reopen on Monday, May 4th. More information for residents (including Housing Choice Voucher (HCV) participants) and employees about the steps PHA is taking during this crisis is available [here](#).
- For tenants in public housing or the HCV program, please contact your manager immediately to discuss your situation and use the [Hardship Waiver form](#).
- The Fair Housing Commission has postponed hearings until further notice. However, you can still complete and submit the intake questionnaire via email at [fairhousingcomm@phila.gov](mailto:fairhousingcomm@phila.gov). The Commission is also available by phone at 215-686-4670.
- Under the federal CARES Act, landlords with federal funding are prohibited from filing new evictions cases, charging late fees or sending eviction notices until July 25th, 2020. For more information, click [here](#).

## **Resources for Tenants**

*Please continue to pay your rent as you are able. If you are unable to pay your rent in full or in part, be sure to communicate with your landlord.* For tenants in public housing or the HCV program, please contact your manager immediately to discuss your situation and use the [Hardship Waiver form](#).

**Housing Hotline:** 267-443-2500 (Please leave a message and your call will be returned in 24 hours. To leave a message for Community Legal Services, press 4.)

## **Resources for Landlords**

PA Apartment Association

- **Information:** <https://www.paahq.com/cvresources.html>
- **Contact:** Leah Sailhamer ([lsailhamer@paahq.com](mailto:lsailhamer@paahq.com)) or Marlynn Orlando ([morlando@paahq.com](mailto:morlando@paahq.com))

## **Tax/Mortgage Foreclosures**

- All hearings and conferences related to mortgage or property tax foreclosures have been suspended, postponed, or cancelled. **For questions about the status of your case, please contact the Save Your Home Philly Hotline at 215-334-4663, Monday-Friday, 9 a.m. to 5 p.m.**
- The ***Mortgage Foreclosure*** sheriff sales scheduled for April 7th have been postponed until June 2nd. Click [here](#) to learn more.
- The ***Tax Foreclosure*** sheriff sales scheduled for April have been postponed until May. Click [here](#) to learn more.
- The ***Mortgage Foreclosure*** sheriff sales currently scheduled for May 5, 2020 have been postponed until July 7, 2020. Click [here](#) to learn more.
- The ***Tax Foreclosure*** sheriff sales currently scheduled for May 2020 have been postponed until July 2020. Click [here](#) to learn more.

## **Emergency Housing**

If you are in need of emergency housing, the [intake centers](#) for the Office of Homeless Services remain open.

## Home Repair Programs

- Applications for the City’s grant programs (**Basic Systems Repair, Adaptive Modifications and Weatherization Assistance**) are not being accepted while the Philadelphia Housing Development Corporation (PHDC) is closed.
- Homeowners can still begin the process of applying for **Restore, Repair, Renew**, the city’s new low-interest loan program.
- **Website:** <https://www.phila.gov/2020-03-20-help-with-housing-during-covid-19/>

## **Parking**

**Office Closures:** In accordance with the directives of the Governor and the Mayor, the Bureau of Administrative Adjudication, the Parking Violations Branch and Philadelphia Parking Authority (PPA) administrative offices will be closed starting March 17th and will remain closed until further notice.



**Parking Enforcement:** The Philadelphia Parking Authority will place a special emphasis on enforcing safety violations, including blatant violations that pose a threat to public order and safety such as double-parking, loading zone violations and blocking entranceways or crosswalks. It is essential that motorists park legally during this health crisis so as not to impede traffic flow or block emergency vehicle access. Additionally, meters, kiosks and residential parking time limits **will not** be enforced.

**Scheduled Hearings:** If you had a scheduled hearing with the Bureau of Administrative Adjudication between March 17th and April 30th, you will receive a new hearing date by mail.

**Booted or Towed Vehicles:** To retrieve a vehicle, you will have to pay only those tickets on the impounded vehicle’s license plate. If tickets are eligible for a hearing and paid during this time of administrative office closure, you will still be eligible to contest those tickets when the Bureau of Administrative Adjudication resumes normal operations. In order to claim your vehicle, you must present a driver’s license, vehicle registration and proof of insurance.

**Payment options for impounded vehicles:**

1. **Online:** [www.philapark.org/violations](http://www.philapark.org/violations)
2. **In-person: 2501 South Weccacoe Avenue** (the impoundment lot) during the following hours:  
Monday – Thursday 7 a.m. to 9:30 p.m.  
Friday – Saturday 9 a.m. to 11 p.m.  
Sunday Noon to 6 p.m.
3. **In-person: Philadelphia Municipal Court, Traffic Division at 800 Spring Garden Street** during the following hours:  
Monday, Wednesday and Friday 9 a.m. to 2:30 p.m.

**Parking ticket payments (for vehicles not booted or towed):**

- **Online:** [philapark.org/violations](http://philapark.org/violations)
- **By phone:** 1-888-591-3636 (Automated messaging)

**NOTE:** Beginning Tuesday, March 17<sup>th</sup>, there will be no convenience fees for online payments.

**Red Light Camera Violations: Payment of red light camera violations can be made:**

- **Online:** [philapark.org/violations](http://philapark.org/violations)
- **By mail:** Red Light Camera Program, P.O. Box 597, Baltimore, MD 21203-0597.
  - If the payment envelope is postmarked within 30 days of issuance, penalties will not accrue.

**Parking Garages:** Philadelphia Parking Authority lots and garages throughout the city as well as airport parking facilities will remain open, excluding the Economy lot at the airport, which will be closed to new parkers. There will be no charge for vehicles exiting the airport parking facilities during the emergency declaration period.

## Public Safety

Maintaining public safety is extremely important to us, especially during these challenging times. Please use the numbers below to report a crime.

**Tips: Dial 215-686-TIPS (8477)**

**Emergency: 911**

**Non-emergency: 311**

**To file a police report, dial 911 or visit your district headquarters.**



**2nd District Police Department**  
**Harbison Avenue and Levick Street**  
**Philadelphia, PA 19149**  
**215-686-3020**

**14th District Police Department**  
**43 W. Haines Street**  
**Philadelphia, PA 19144**  
**215-686-3140**

**35th District Police Department**  
**North Broad Street & Champlost Street**  
**Philadelphia, PA 19141**  
**215-686-3350**

Captain Matthew Deacon

[Matthew.Deacon@Phila.gov](mailto:Matthew.Deacon@Phila.gov)

Community Relations, Officer Marc Mroz

[Marc.Mroz@Phila.gov](mailto:Marc.Mroz@Phila.gov)

Captain Nicholas Smith

[Nicholas.Smith@Phila.gov](mailto:Nicholas.Smith@Phila.gov)

Community Relations, Officer Dennis Smith

[Dennis.Smith@Phila.gov](mailto:Dennis.Smith@Phila.gov)

Captain Michael Zimmerman

[Michael.Zimmerman@Phila.gov](mailto:Michael.Zimmerman@Phila.gov)

Community Relations, Officer Robert Hoppe

[Robert.Hoppe@Phila.gov](mailto:Robert.Hoppe@Phila.gov)

***This statement was issued by Police Commissioner Danielle Outlaw regarding arrests and public safety:***

“To be clear, the Philadelphia Police Department is not turning a blind eye to crime. Persons who commit certain non-violent offenses will be arrested at the scene. Once their identity has been confirmed, they will be released and processed via arrest warrant. This is similar to the ‘summons process’ that is utilized in many other counties throughout the Commonwealth. An officer still has the authority to utilize discretion and take an offender into physical custody for immediate processing, if the officer and supervisor believe the individual poses a threat to public safety.

“In order to balance this approach, personnel from several plain-clothes units have been reassigned to patrol duties to increase police presence and deter crime twenty-four hours a day.

“This temporary response model was implemented to protect our officers, and the communities we serve, from becoming infected or spreading COVID-19. Additionally, these protocols allow us to adjust to the changing availability of resources within other areas of the criminal justice system. To reiterate, criminal offenders will be held accountable for the crimes they commit.”

### **District Attorney’s Office**

District Attorney Larry Krasner issued guidance to the District Attorney’s Office (DAO) unit supervisors and assistant district attorneys (ADAs) for minimizing exposure and transmission of COVID-19 in the criminal legal system. The directives can be found [here](#) and on the District Attorney's website.

**Website:** <https://www.phila.gov/districtattorney/pages/default.aspx>

## Recreation

Philadelphia Parks and Recreation has suspended all activities. All buildings, playgrounds, athletic courts, and restrooms are closed. This includes all recreation centers and older adult centers. Also, all meals services at recreation centers have ended as of Friday, March 20th. These facilities will remain closed until further notice.



If you need to take a brief walk, parks, athletic fields and trails remain open. We urge you to follow the social distancing order issued by Health Commissioner Thomas Farley, Mayor Jim Kenney, and Governor Wolf.

**Website:** <https://www.phila.gov/2020-03-20-whats-open-closed-or-canceled-at-parks-rec-sites/>

### **Broad Street Run**

The 2020 Blue Cross Broad Street Run has been postponed to October 4, 2020. Participants who are not able to make the new date have the option to transfer their bib or defer registration until 2021. The normal \$15 transfer fee will be waived. Members of the public with questions should visit the [Broad Street Run's FAQ page](#) or email [info@broadstreetrun.com](mailto:info@broadstreetrun.com).

# Sanitation

As the City continues to address the unprecedented COVID-19 pandemic world crisis, the Streets Department has been challenged with maintaining trash and recycling collection on a consistent schedule.

- As such, residents should expect collection delays as the health crisis is beginning to have an impact on employees' attendance. While the Department has received no reports of employees testing presumed positive for the coronavirus, it recognizes maintaining collection service levels will be hampered during the height of the health crisis due to staffing issues.
- While delivering on-time collections services remains an essential core service, residents are asked for their patience and cooperation while we work to deliver service. The Streets Department thanks its employees for their dedication and commitment during these unprecedented times.
- ***Beginning April 6, 2020, recycling collections will be picked up on an every other week collection schedule.*** Residents should hold their recycling materials from April 6-11. Recycling collections will resume during the week of April 13 with every other week collections through May 15 or further.
- Sanitation Convenience Centers are currently open Tuesday through Saturday from 8am to 8pm.

# SEPTA

## General Service Announcement

- A new "Lifeline Service Schedule" will be effective starting Thursday, April 9, 2020. Regional Rail service is currently operating an "Essential Service Schedule."
- Other SEPTA service, including city and suburban bus, trolley, Market Frankford, Broad Street and Norristown High Speed Lines, is operating on a continuous Saturday schedule until further notice.
- Shuttle buses are replacing Route 101 trolleys and Route 102 service is suspended until further notice.

- *Bus, Norristown High Speed Line, and trolley service boards through the rear door. Front door boarding will continue for riders with disabilities and Senior Citizens requiring boarding assistance.*
- The SEPTA Key Senior & Reduced Fare Card processing programs at 1234 Market Street, Concourse Level and the Accessible Travel Center at Suburban Station are closed.
- If you have questions about how to get refunds for unused Passes on your Key Card and Monthly Regional Rail Parking Permits, please review the Credit Policy for SEPTA Transportation Passes for detailed information about your Key Card products or call the SEPTA Key Customer Call Center. As a friendly reminder, if you use autoload, you should turn it off if your upcoming travel needs are uncertain. Autoload settings can be accessed by going to your account profile at <http://SEPTAKey.org> or by calling the SEPTA Key Customer Call Center. When you resume regular travel autoload can easily be reinstated by going to your online Key Card account.
- **SEPTA Key Customer Call Center: 1-855-567-3782**

### **Customized Community Transportation (CCT)**

Registered CCT Customers (ADA/Shared Ride) may make same-day reservations to/from medical facilities, pharmacies, supermarkets, and food distribution centers. These trips will be provided on a space available basis until further notice. To make a same-day trip, you may contact the CCT Control Center at 215-580-7720 or 215-580-7145 then press #2. Standard fares will apply.

# Seniors

The offices of the **Philadelphia Corporation for the Aging (PCA)** are temporarily closed. Also, online referrals and requests for assistance are unavailable currently. If you are experiencing a medical emergency, please call 911. If you are calling to report an older adult in need of protective services, please call 215-765-9040 and select option 1.



## Food Resources for Seniors

PCA has committed to continuing its home-delivered meals program for income-eligible consumers throughout the COVID-19 pandemic. In addition, PCA is working with senior centers throughout the city to provide Grab and Go lunch options at the locations below. ***Please call in advance to confirm availability.***

|  |   |
|--|---|
| Center in the Park<br>5818 Germantown Ave. (19144)<br>215-848-7722<br>Call 24 hours in advance for next day pick-up<br>Contact: Elaine, ext. 210 | Firehouse Active Adult Center<br>5331 Haverford Ave. (19139)<br>215-472-6188<br>Monday-Friday 11-1<br>Contact: Mary Gaymon  |
| Northeast Older Adult Center<br>8101 Bustleton Ave. (19152)<br>215-685-0576<br>Monday-Friday 11-1<br>Contact: Tara                               | West Philadelphia Senior Center<br>1016-26 N. 41 <sup>st</sup> St. (19104)<br>215-386-0379<br>Must call to register and place order a week in advance<br>Contact: Patrice Rhoads, ext. 7303 |
| Peter Bressi Northeast Senior Center<br>4744-46 Frankford Ave. (19124)<br>215-831-2926<br>Monday-Friday, 10-12:30<br>Contact: Jim Crawford       | St. Edmonds Senior Community Center<br>(formerly St. Charles)<br>2130 S. 21st St. (19145)<br>215-790-9530<br>Monday-Friday, 11:30-1:30<br>Contact: Kathy Boyle                              |
| Nativity Satellite Program (formerly St. Anne's)<br>3255 Belgrade St. (19134)  | Marconi Older Adult Program<br>2433 S. 15th St. (19145)<br>215-790-9530   |

|   |   |
|---|---|
| 215-423-2772<br>Monday-Friday, 12-1<br>Contact: Mr. Rodriguez   | Monday-Friday, 11-12<br>Must call in advance<br>Contact: Mr. Luke   |
| Lutheran Settlement House<br>1340 Frankford Ave. (19125)<br>215-426-8610<br>Monday-Friday, 9-3<br>Contact: Ella Wilkerson<br>ALL AGES | PHA Cassie L. Holly Apartment<br>Satellite<br>2100 Dickinson St. (19146)<br>215-684-4891<br>Monday-Friday, 9-11<br>Only serving PHA seniors<br>Contact: Carla Fleming   |
| Mann Older Adult Center<br>3201 N. 5th St. (19140)<br>215-685-9844<br>Call 24 hours in advance  | PHA Wilson Park Satellite<br>2508 Jackson St. (19145)<br>215-684-4891<br>Monday-Friday, 9-11<br>Only serving PHA seniors<br>Contact: Carla Fleming                      |
| King Older Adult Center<br>2100 W. Cecil B. Moore Ave. (19121)<br>215-685-2716<br>Monday-Friday, 11-1<br>Contact: Mary<br>55+         | PSC - Avenue of the Arts and Asian<br>Pacific Senior Resource Center<br>509 S. Broad St. (19147)<br>215-546-5879<br>Monday-Friday, 9-2<br>Must bring ID                 |
| Northern Living Center<br>827 N. Franklin St. (19123)<br>215-978-1300<br>Monday-Friday, 10-1<br>Contact: Kyrah Hopkins                | CHCS Star Harbor Senior Center<br>Satellite<br>4700 Springfield Ave. (19143)<br>215-726-7468<br>Monday-Friday, 12-1<br>Must call in advance<br>Contact: Shante Crawford |
| On Lok House Satellite<br>219 N. 10th St. (19107)<br>215-599-3016<br>Monday-Friday, 9-5<br>Contact: Jennifer Wong                     | Southwest Senior Center<br>6916 Elmwood Ave. (19142)<br>215-937-1880<br>Monday-Friday, 11-1<br>Contact: Paulette Cunningham   |
| PSC - Allegheny Branch<br>1900 W. Allegheny Ave. (19132)<br>267-286-1455<br>Monday-Friday, 11-1<br>Contact: Mr. Curtis                |   |

**The West Oak Lane Senior Center** is closed for regular activities.

## Resources for Providers

The Pennsylvania Department of Aging has released COVID-19 guidance to providers of aging services to help meet the needs of older adults while ensuring their safety. These recommendations will be updated on a recurring basis as needed, as new information becomes available. You can access the latest versions of these guidelines by clicking [here](#).

# Taxes

## Federal Taxes

- The deadline for filing AND paying your **2019 Federal Income Taxes** has been extended to **July 15, 2020**. There is nothing you need to do to use this extension. No penalties or interest will be assessed.
- The IRS has temporarily closed all Taxpayer Assistance Centers and discontinued face-to-face service throughout the country until further notice. The IRS is continuing to process tax returns, issue refunds and help taxpayers to the greatest extent possible.
- **Website:** <https://www.irs.gov/coronavirus>

## Pennsylvania Taxes

- The deadline for filing and paying **2019 PA Income Taxes** has been extended to **July 15, 2020**. Penalties and interest will be waived.
- The PA Department of Revenue is encouraging taxpayers to file their taxes electronically. Returns are still being processed.
- **Website:** <https://www.revenue.pa.gov/Pages/AlertDetails.aspx>

## Philadelphia Taxes

- The Philadelphia Department of Revenue has launched a **new site with tax guidance** considering the COVID-19 pandemic.
  - **Website:** <https://www.phila.gov/documents/coronavirus-tax-guidance/>
- The deadline for **2020 Real Estate Taxes** has been extended to **April 30, 2020**. The deadline for applying for an installment agreement for your 2020 Real Estate Taxes has also been extended to April 30, 2020. Deadlines for certain business taxes have been extended as well. More information is available at the link above.

- *The City is asking those who can pay their taxes by the regular deadlines to please do so in order to help ensure continuity of City and School District operations.*
- **Phone:** 215-686-6442
- **Email:** [revenue@phila.gov](mailto:revenue@phila.gov)
- **Website:** <https://www.phila.gov/departments/department-of-revenue/>

### **Taxpayer Assistance**

- Tax sites operated by Campaign for Working Families are closed until further notice. However, assistance is still available virtually. Start by visiting [GetYourRefund.org](http://GetYourRefund.org). Once there, verify your identity, answer some required questions, and upload your tax documents.
  - For issues, email [virtualvita@cwfphilly.org](mailto:virtualvita@cwfphilly.org) or visit <https://cwfphilly.org/>
- *Ceiba's* Volunteer Income Tax Assistance (VITA) program is closed until further notice.
  - **Phone:** 215-634-7245
  - **Website:** <http://www.ceibaphiladelphia.org/new-blog/2020/3/18/ceibas-announcements-regarding-closing-of-tax-activities>
- Philadelphia's EITC free tax preparation sites are closed until further notice.
  - **Website:** <https://www.youearneditphilly.com/#understand-eitc>
- Free tax filing information:
  - <https://www.irs.gov/filing/free-file-do-your-federal-taxes-for-free>
  - <https://www.unitedway.org/myfreetaxes/S26094481#>
  - <https://freefile.intuit.com/?vitaSiteId=S23091464>
- **Legal assistance** with tax issues is available from Philadelphia Legal Assistance.
  - **Phone Intake:** 215-981-3800, Monday-Thursday 9:30 a.m. to Noon
  - **Online:** <https://philalegal.org/apply>

# Travel

Martin Luther King Drive is closed to vehicular traffic from East Falls Bridge to Eakins Oval, in the interest of facilitating social distancing among trail users. The 24-hour closure will last until further notice.

# Utilities

## Philadelphia Water Department (PWD)

- Effective March 16, 2020, PWD and the Water Revenue Bureau will work together to restore water service to all delinquent residential and commercial customers through Friday, May 15, 2020, and the restoration fee will be waived.
- In addition, PWD will not shut off water service for delinquent residential and commercial accounts through May 15, 2020.
- Residential customers who have been shut off for meter non-compliance will also have their water service restored until May 15, 2020.
- If you or your building loses water during the COVID-19 response it is because of an emergency such as a water main break or plumbing issue. PWD crews are working to restore water to all accounts where possible and may need to make emergency repairs during the COVID-19 response.
- **Phone:** 215-685-6300
- **Email:** [waterinfo@phila.gov](mailto:waterinfo@phila.gov)
- **Website:** <https://content.govdelivery.com/accounts/PAPHILAWATER/bulletins/28115e5>



## Philadelphia Gas Works (PGW)

- Effective March 13th, PGW is suspending non-payment terminations until May 1, 2020. PGW also plans to waive new late payment charges.

- In order to adhere to government requests to perform essential work only, PGW’s Call Center is only accepting calls to respond to emergencies, to report gas odors, to request to turn on service, sign up for financial assistance or request Parts & Labor Plan repairs.
- PGW will also suspend its cast iron main replacement program until further notice. All current projects will be made safe and crews will place temporary or final paving on those projects.
- **Phone:** 215-231-1000
- **Website:** <https://www.pgworks.com/residential/covid-19>

## PECO

- Effective March 13th, PECO is suspending service disconnections and waiving new late payment charges through at least May 1, 2020. Customers who have had their electric service disconnected should contact PECO to begin the reconnection process.
- **Phone:** 1-800-494-4000
- **Website:** <https://www.peco.com/SafetyCommunity/Safety/Pages/coronavirus.aspx>

## Comcast Internet Essentials

- In response to emergency measures associated with Coronavirus (COVID-19), Internet Essentials will increase speeds from 15/2 Mbps to 25/3 Mbps for all customers. ***This speed increase will happen automatically - no action is required by customers. In addition, new customers will receive two months of free service.***
- The simplest, fastest, and easiest way to apply for the program is from a mobile device at [www.InternetEssentials.com](http://www.InternetEssentials.com).
- Note that Comcast call centers are experiencing heavy volume at this time.
- Xfinity Wi-Fi Hotspots across the country will be available for free to anyone who needs them, including non-Xfinity Internet subscribers, through May 2020. For a map of Xfinity Wi-Fi Hotspots, visit [www.xfinity.com/wifi](http://www.xfinity.com/wifi). Once connected to a Hotspot, consumers should select the “xfinitywifi” network name from the list of available networks, and then launch a browser.
- **Phone:** 1-855-846-8376
- **Website:** <https://www.internetessentials.com/covid19>

## Verizon

- Verizon will now offer low-cost Internet access through its Lifeline program to individuals

who qualify. Limitations apply. For program details, visit their Lifeline webpage.

- Verizon will waive overage charges and late fees for customers who may be financially affected by the COVID-19 crisis.
- Verizon will provide two months of waived Internet and voice service charges for current Lifeline customers.
- Verizon will add 15GB of high-speed data for wireless consumers and small business customers.
- Consumer and small business Fios and DSL broadband Internet plans will have no data caps.
- **Website:** <https://www.verizon.com/about/news/our-response-coronavirus>.

### **AT&T**

- AT&T will not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill.
- AT&T will waive wireless plan overage charges for data, voice or text. AT&T will also waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic.
- AT&T will keep its public Wi-Fi Hotspots open for anyone who needs them.
- **Website:** <https://www.att.com/shop/internet/access/>.

### **T-Mobile and Metro by T-Mobile**

- T-Mobile Connect is a new program offering a \$15 per month plan for unlimited talk and text plus 2GB of high-speed smartphone data.
- New and current Metro customers with any voice line can also get a free 8" tablet (via rebate redemption) with a \$15 unlimited tablet data plan (plus sales tax and activation fee. Requires new line of tablet service).
- T-Mobile has removed smartphone data caps for ALL customers for the next 60 days.
- T-Mobile has added 20GB Hotspot/tethering service for customers for the next 60 days.
- MetroSmart Hotspot devices will be 50% off, and the \$35 per month data plan will include 20GB—double the normal monthly data—for the next 60 days.
- All current T-Mobile and Metro by T-Mobile customers who have legacy plans without unlimited high-speed data will get unlimited smartphone data for the next 60 days.

- T-Mobile and Metro by T-Mobile customers on smartphone plans with Hotspot data will get an additional 10GB per bill cycle for the next 60 days for each voice line (T-Mobile Connect excluded).
- T-Mobile is working with its Lifeline partners to provide customers extra free data up to 5GB of data per month through May 13, 2020.
- **Website:** <https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response>.

### **Sprint and Boost Mobile**

- For the next 60 days, Sprint will not terminate service and will waive late fees if customers are unable to pay their Sprint bill because of the coronavirus.
- Customers with metered data plans will receive unlimited data per month for 60 days (a minimum of two bill cycles) at no extra cost.
- Sprint will provide customers with an additional 20GB of mobile Hotspot data per month for 60 days (a minimum of two bill cycles) at no extra cost.
- Sprint customers with mobile hotspot-capable handsets who don't have a mobile hotspot today will now get 20GB as well per month for 60 days (a minimum of two bill cycles) at no extra cost.
- For more information from Sprint, visit <https://www.sprint.com/en/landings/covid-19.html>.
- **Website:** <https://www.boostmobile.com/about/covid-19-response.html>.

## **Voting**

**Pennsylvania's April 28th primary election has been changed to June 2nd due to concerns about the Coronavirus. The deadline to register is May 18th.**

### **Key Election Dates:**

- Last day to register to vote before the primary: May 18, 2020
- Last day to apply for a mail-in or civilian absentee ballot: May 26, 2020
- Last day for County Boards of Elections to receive voted mail-in and civilian absentee ballots (must be received by 8 p.m.): June 2, 2020

## **Poll Workers Update**

Out of an abundance of caution for our poll workers, staff and host locations, the Philadelphia City Commissioners are cancelling all remaining poll worker training classes. The City Commissioners will contact poll workers in the future with information about any rescheduled dates.

## **Voting by Mail**

For the first time, you can vote by mail with no excuse in Pennsylvania. I urge you to apply for a mail-in ballot and encourage your networks to vote by mail too. There are three simple steps:

1. Register to vote at [register.votespa.com](https://register.votespa.com)
2. Apply to receive your ballot by mail at [votespa.com](https://votespa.com)
3. Once you receive your ballot, complete it and mail it back to the County Board of Elections.

# **Volunteering**

## **Join the Philadelphia Medical Reserve Corps (MRC)**

The [Philadelphia Medical Reserve Corps](https://www.phila.gov/services/mental-physical-health/volunteer-for-the-philadelphia-medical-reserve-corps-pmrc/) (MRC) is a group of more than 2,500 volunteers who serve the City during public health emergencies and large-scale events. This unit is part of the national MRC program, which is run through the Office of the Surgeon General.

Clinical and non-clinical volunteers are needed. You must be at least 18 years old to join.

**Website:** <https://www.phila.gov/services/mental-physical-health/volunteer-for-the-philadelphia-medical-reserve-corps-pmrc/>

## **Donate Personal Protective Equipment (PPE)**

Health care providers are experiencing serious shortages of Personal Protective Equipment (PPE). Without this equipment, providers are in danger of becoming sick or transmitting the COVID-19 coronavirus to others.

The City is currently [seeking donations of protective equipment and supplies](#), including:

- N95 respirators and face masks
- Disposable or washable surgical masks, dust masks, or other protective masks that cover the mouth and nose
- Disposable and washable gowns

- Eye protection
- Gloves
- Swabs

All items should be in the manufacturer's original packaging and unopened. We cannot accept open products or homemade items.

**Website:** <https://veoci.com/veoci/p/form/pauqjjhrzsw8#tab=entryForm>

### **Help Prepare Meals**

MANNA provides specialized meals for individuals with serious illnesses. They are always looking for volunteers to help prepare and deliver meals. If you are interested in lending a hand, please visit their website and complete an application today.

**Website:** <https://mannapa.org/volunteer/individual-volunteers/>

### **Donate Blood**

The American Red Cross is urgently seeking blood donations due to the current public health crisis. To make an appointment to donate, please visit their website.

**Website:** <https://www.redcrossblood.org>

### **Donate to the PHL COVID-19 Fund**

The [PHL COVID-19 Fund](#) will offer grants to Greater Philadelphia nonprofits that serve at-risk populations, including:

- Seniors
- People with disabilities
- The economically disadvantaged
- Those who are experiencing homelessness

These grants will help nonprofits continue to provide community safety nets such as food pantries and health services. They will also enable nonprofits to offer preparedness and protection services, such as hygiene supplies and access to accurate information.

**Website:** <https://phlcovid19fund.org/covid-19-response-fund/>

*NOTE: If you find information in this guide that needs to be corrected/updated or have information that should be added, please email us at [solomon.leach@phila.gov](mailto:solomon.leach@phila.gov).*

####

## **A FINAL REMINDER...**

**STAY HOME! STOP THE SPREAD! SAVE LIVES!**

**Please stay home to help slow the spread of the coronavirus. The more that people shelter in place, the better chance we have to slow the spread.**

**There are some exceptions:**

- **You work at a job that's labeled "essential"**
- **You need to go out to help an elderly or ill family member or friend**
  - **You need to grocery shop, go to the doctor or pharmacy**
  - **You need to go out and get some exercise**

**But when you're out, please cover your face and maintain your social distance. Keep six feet between you and others around you.**

**We must work together to stop the spread of this virus.**

**STAY HOME! STOP THE SPREAD! SAVE LIVES!**

